



CSX 2018 CORPORATE SOCIAL RESPONSIBILITY DATA SUPPLEMENT

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I am pleased to present the 2018 Annual Corporate Social Responsibility Data Supplement. As we continue towards our goal of establishing CSX as the best run railroad in North America, we have begun to deliver the benefits of a safer, more efficient and more reliable transportation solution. The dedicated CSX workforce is achieving unprecedented levels of operating performance, which is creating a more fluid network and a superior service product for customers.

The ability to move freight with less asset intensity is reducing transit times and making the most fuel-efficient form of freight transportation on land even better. CSX is partnering with customers to find new ways to convert more freight from highway to rail, so together we can reduce our carbon footprint, minimize impacts on the environment and help create a greener, more efficient supply chain.

CSX is also intensely focused on strengthening our safety culture to reduce employee injuries and safeguard the communities we serve. A comprehensive independent safety review in 2018 helped identify opportunities for improved training and communication, resulting in significant injury reduction and an improved safety culture. We recognize that to be the best railroad, we must be the safest railroad.

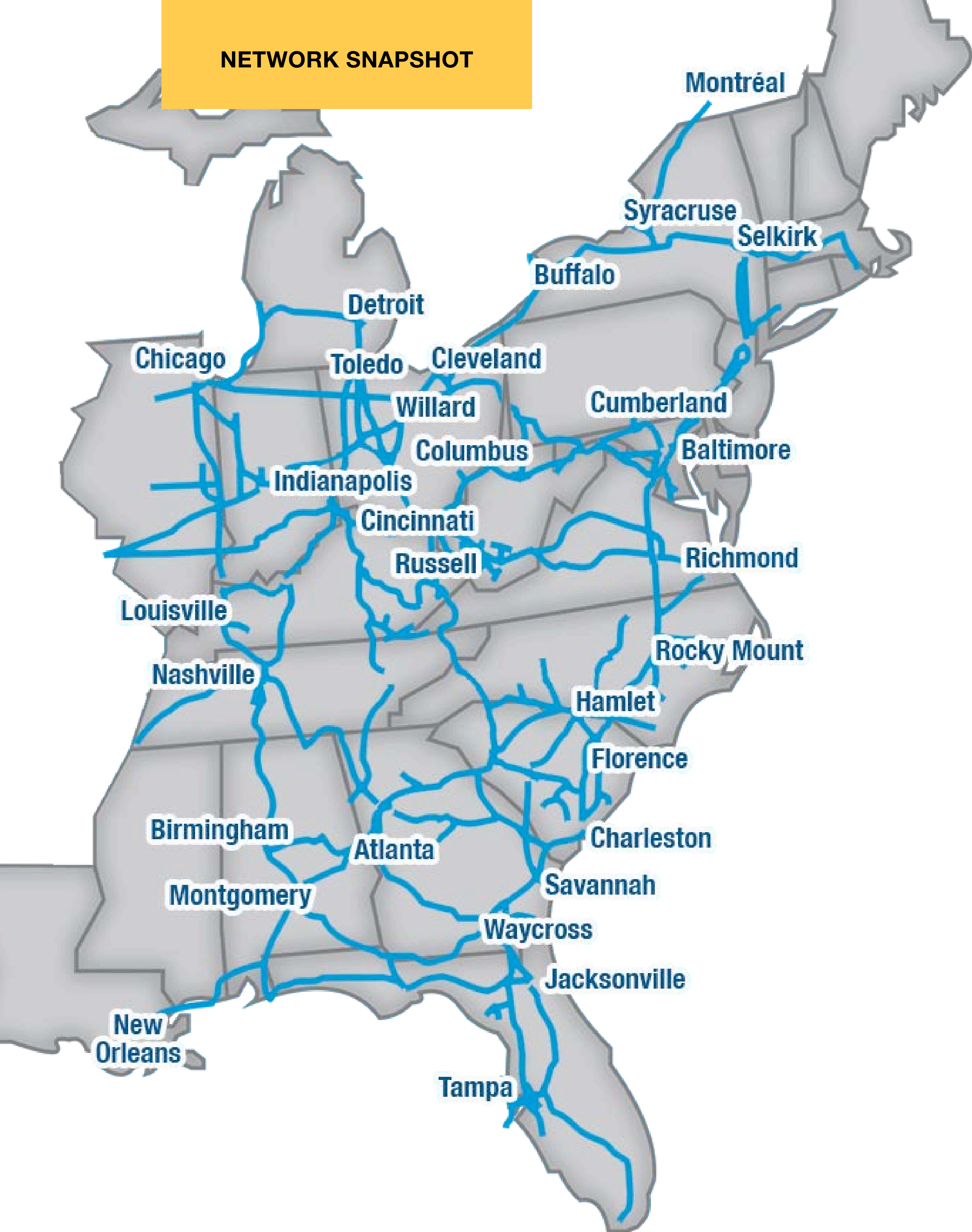
Another 2018 highlight was the launch of a new signature community engagement initiative, called Pride in Service, through which we are committed to making a positive impact on the lives of more than 100,000 U.S. military service

members, veterans, first responders and their families by 2020. Pride in Service is offering CSX employees — about one in five of whom has military or first responder experience — exciting new opportunities to volunteer in their communities and support organizations serving those who serve. On all of these fronts and many more, CSX and its employees are proud to be part of a company that is committed to constantly improving its performance for serving customers, operating safely and protecting the environment.

A handwritten signature in blue ink that reads "James M. Foote".

James M. Foote
President and Chief Executive Officer

NETWORK SNAPSHOT



21K

route miles across 23 states, including the District of Columbia, Ontario and Quebec

40+

intermodal terminals served

230

shortline partners

70

ocean, river and lake port terminals

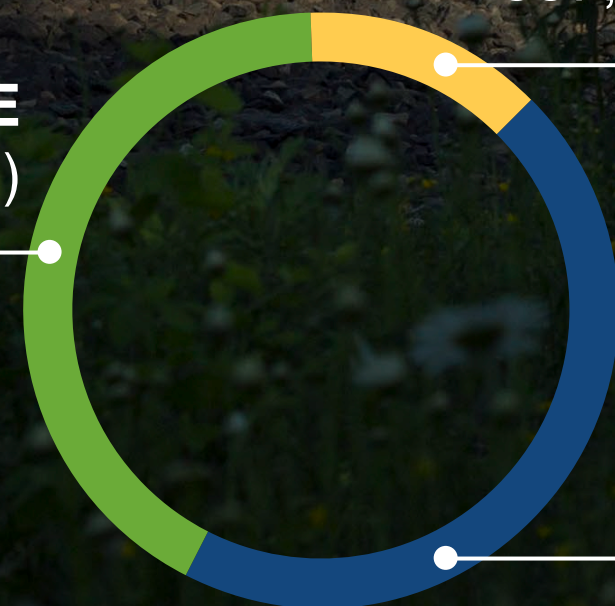


\$12.3B

generated in
revenue

VOLUME

MERCHANDISE
2.7 million units (42%)



COAL
887,000 units (14%)

INTERMODAL
2.9 million units (45%)

6.5M
units transported
per year

3,300+
customers at over
6,000 locations



How tomorrow moves [CSX]

BUSINESS & GOVERNANCE

100%

All management employees participated in ethics training

151

Diverse suppliers

\$60 MILLION

Nearly \$60 million in diverse supplier spend

DATA	2018	2017	2016	GRI DISCLOSURE
Total Revenues	\$12.3 billion	\$11.4 billion	\$11.1 billion	102-7
Carload Volume by Market (in carloads)				
Merchandise	2.7 million	2.7 million	2.8 million	102-7
Coal	887,000	855,000	839,000	102-7
Intermodal	2.9 million	2.8 million	2.8 million	102-7
Supplier Data				
Diverse spend	\$60 million	~\$120 million	\$148 million	414-1
Diverse spend - number of businesses	151	~250	~250	414-1
CSX Ethics Helpline				
Total cases handled	1,091	1,239	1,393	205-2
Fraud-related investigations	44	84	100	205-2
Ethics Training Participation				
Management employees	100%	100%	100%	205-2
Capital Expenditures				
Total investment	\$1.7 billion ^(a)	\$2.0 billion	\$2.7 billion	201-1

^aScheduled railroading reduces capital intensity, allowing CSX to effectively eliminate rolling stock capital through at least 2020, while maintaining our commitment to safety and reliability.



SAFETY & SECURITY

3,385

First responders trained by CSX

13

Safety train stops

\$2.2 BILLION

Invested in Positive Train Control (PTC) through 2018

SAFETY & SECURITY

DATA	2018	2017	2016	GRI #
Network Maintenance				
Ties replaced	2.7 million	2.6 million	2.8 million	102-7
Rail replaced	433 miles	456 miles	437 miles	102-7
Ballast installed	1.9 million tons	1.6 million tons	1.6 million tons	102-7
Existing rail surfaced	4,549 miles	4,098 miles	4,591 miles	102-7
PTC investment	\$2.2 billion to date			102-7
Public Safety				
Safety train stops	13	9	15	416-1
Safety train first responders trained	3,385	3,096	6,844	416-1
Closed crossings	155	453	512	416-1
Incidents				
Personal injury frequency rate	1.01	1.23	1.05	403-2
FRA accident rate	3.57	3.12	2.85	403-2
Work-related fatalities	2	2	0	403-2
Fatal trespassing incidents	77	68	74	403-2
Non-fatal trespassing incidents	85	85	81	403-2
Crossing accidents	356	344	345	403-2



EMPLOYEES

“ Incredible things can be done by incredible people. The CSX workforce is proving every day that they are not going to take a backseat to anyone when it comes to running a safe, customer-focused and efficient railroad. ”

Jim Foote

CSX President and CEO

October 16, 2018

EMPLOYEES

DATA	2018	2017	2016	GRI DISCLOSURE
Snapshot Data				
Total full-time employees	22,017	23,516	26,653	102-7
Management employees	3,427	3,440	5,005	102-7
Union employees	18,590	20,076	21,648	102-7
New Employees				
Number of new hires	520	436	336	401-1
Number of new management hires	120	306	216	401-1
Number of new union hires	400	130	120	401-1
Percentage of new hires that are people of color	34%	51%	32%	401-1
Percentage of new hires that are women	7%	15%	20%	401-1
Employee Turnover				
Employee turnover rate	9%	13%	10%	401-1
Voluntary employee turnover rate	7%	8%	4%	401-1
Employee Reviews				
Formal performance reviews for management employees	3,427	3,343	2,074	404-3
Frequency of formal performance reviews for management employees	2x/year	2x/year	2x/year	404-3
Diversity Representation: Women				
Total number of employees	1,208	1,333	1,687	102-8
Percentage of female employees	6%	6%	6%	102-8
Managers total	782	782	1,077	102-8
Percentage of managers	23%	23%	22%	102-8
Number of women on the Board of Directors	3	3	3	102-22

EMPLOYEES

DATA	2018	2017	2016	GRI DISCLOSURE
Diversity Representation: People of Color				
Total	3,490	3,686	4,114	405-1
Percent of employees	16%	16%	15%	405-1
Managers total	778	777	989	405-1
Percent of managers	23%	23%	20%	405-1
Number of people of color on the Board of Directors	2	2	2	405-1
Employees by State				
Alabama	882	904	976	102-7
California	1	1	2	102-7
Colorado	—	1	—	102-7
Connecticut	5	8	8	102-7
District of Columbia	26	25	39	102-7
Delaware	44	43	50	102-7
Florida	3,583	3,730	4,220	102-7
Georgia	1,977	2,184	2,317	102-7
Illinois	558	656	835	102-7
Indiana	1,118	1,227	1,282	102-7
Kansas	—	1	—	102-7
Kentucky	1,302	1,313	1,353	102-7
Louisiana	97	104	115	102-7
Maine	—	—	1	102-7
Maryland	833	981	1,277	102-7
Massachusetts	169	172	174	102-7
Michigan	290	312	320	102-7
Mississippi	32	28	37	102-7
Missouri	1	1	1	102-7
New Jersey	104	106	143	102-7
New Mexico	—	1	1	102-7

EMPLOYEES

DATA	2018	2017	2016	GRI DISCLOSURE
Employees by State				
New York	1,466	1,556	1,776	102-7
North Carolina	618	671	868	102-7
Ohio	2,156	2,373	2,601	102-7
Ontario (Canada)	24	26	31	102-7
Pennsylvania	667	700	746	102-7
Quebec (Canada)	16	17	21	102-7
South Carolina	597	643	764	102-7
Tennessee	962	988	1,131	102-7
Texas	4	6	5	102-7
Virginia	731	705	758	102-7
Washington	—	—	3	102-7
West Virginia	950	1,006	1,118	102-7
Unassigned location	2,804	3,027	3,680	102-7



COMMUNITY GIVING & INVOLVEMENT

23 STATES

CSX philanthropic giving in every state in its network

\$10 MILLION

Total community contributions

7,500 HOURS

Employee volunteer hours

**COMMUNITY GIVING
AND INVOLVEMENT**

DATA	2018	2017	2016	GRI DISCLOSURE
Number of states where CSX has philanthropic giving	23 states and DC	23 states and DC	23 states and DC	413-1
Investment in capital expenditures	\$1.7 billion	\$2 billion	\$2.7 billion	201-1
Investment in capital expenditures - used for infrastructure improvement	\$1.3 billion	\$1.3 billion	\$1.1 billion	203-1
Total community giving	\$10 million	\$12 million	\$16 million ^(a)	201-1
Employee volunteer hours	7,500	9,800	18,000	201-1
Inquires handled by TellCSX	27,000 webforms, 12,000 emails ^(b)	38,000 webforms N/A phone calls ^(b)	54,000 webforms; 21,000 phone calls	201-1

^a Includes a \$2.6 million contribution toward a community ballpark in the Curtis Bay area of Baltimore, Md.

^b CSX converted TellCSX inquiries to an online web form to ensure accuracy and promote efficiency.





ENVIRONMENT

492 MILES

Distance CSX moves one ton of freight on a single gallon of fuel

8.1%

Reduction of greenhouse gas emissions since 2011

5.3%

Reduction of energy intensity since 2011

DATA	UNIT	CATEGORY	2018	2017	2016	GRI #
Waste by Type and Disposal Method						
Hazardous waste from ongoing operations	short tons	Landfilled	20	12	12	306-2
		Incinerated	20	26	29	
		Recycled	9	38	35	
		Total	49	76	76	
Hazardous waste from remediation and emergency response activities	short tons	Landfilled	43	66	53	306-2
		Incinerated	14	15	30	
		Recycled	5	11	30	
		Total	61	91	114	
Non-hazardous waste from ongoing operations	short tons	Landfilled	41,272	47,894	42,208	306-2
		Incinerated	407	126	538	
		Recycled	1,379	3,024	1,202	
		Total	43,058	51,046	43,948	
Non-hazardous waste from remediation and emergency response activities	short tons	Landfilled	31,310	89,400	166,524	306-2
		Incinerated	37	341	52	
		Recycled	28,146	6,073	146,570	
		Total	59,493	95,814	313,171	
Recycling	short tons (unless otherwise noted)	Used Oil	2.4 Mgal	2.4 Mgal	2.6 Mgal	306-2
		Batteries	367	390	290	
		Steel	157,312	326,428	205,695	
		Crossties	2.25 million	2.11 million	3.00 million	
		Asphalt	92,993	32,831	94,577	
		Concrete	12,957	18,258	1,270	
Water withdrawal by source	kgal		3,163,970 kgal	2,000,790 kgal	1,199,491 kgal	303-1

DATA	UNIT	CATEGORY	2018	2017	2016	GRI #
Greenhouse Gas Emissions						
Direct (Scope 1) GHG emissions	metric tons CO ₂ Eq		4,637,617	4,706,707	4,774,800	305-1
Energy indirect (Scope 2) GHG emissions	metric tons CO ₂ Eq		144,001	220,696	229,217	305-2
Other indirect (Scope 3) GHG emissions	metric tons CO ₂ Eq		153,924	181,414	301,169	305-3
GHG emissions intensity	CO ₂ Eq/MRTM		22.91	23.67	24.11	305-4
Reduction of GHG emissions	CO ₂ Eq/MRTM		decreased 8.1% since base year 2011	decreased 5.1% since base year 2011	decreased 3.3% since base year 2011	305-5
Emissions of ozone-depleting substances (ODS)	metric tons		0.10	0.17	0.17	304-6
Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions	metric tons	NOX	53,380	56,505	71,967	305-7
		SOX	103	93	866	
		CO ₂	4,860,616	5,010,068	5,121,387	
		CH ₄	533	550	572	
		N ₂ O	120	122	125	
		HFCs	0.12	0.11	0.16	

DATA	UNIT	CATEGORY	2018	2017	2016	GRI #
Energy Efficiency						
Energy consumption within the organization	MMBTU	Diesel	60,193,227	60,755,242	62,962,063	302-1
		Gasoline	1,026,510	983,655	1,022,408	
		Natural Gas	331,044	783,393	457,954	
		Propane	357,025	437,526	174,859	
		Jet Fuel	39,771	39,454	32,991	
		Used Oil	22,394	34,120	32,339	
Energy consumption outside the organization	MMBTU	Total	1,055,680	1,486,022	1,549,209	320-2
Energy Intensity	MMBTU		302	310	319	302-3
Reduction of energy consumption	RTM/gal		492	488	474	302-4

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