1.2.1 – Shipping Instructions
- Change language to read, “In emergencies, Customers may email Shipping Instructions to waybillcarload@csx.com at an additional charge of $50.00 per emailed Shipping Instruction for carload shipments and $500.00 per emailed Shipping Instruction for Unit Trains.” Previously read, “In emergencies, Customers may fax Shipping Instructions to 800-448-4894 at an additional charge of $50.00 per faxed Shipping Instruction for carload shipments and $500.00 per faxed Shipping Instruction for unit trains.”

1.2.2 – Line-Haul Transportation Service
- Change language to read, “All line-haul transportation service is provided with reasonable dispatch pursuant to carrier determined routes.” Previously read, “All line-haul transportation service is provided with reasonable dispatch.”

1.2.5 – Late Delivery of Shipping Instructions – Remove Item

1.3.3 – Releases of Non-Hazardous Materials (**NEW ITEM)
- When a non-accidental release of a non-hazardous product occurs, CSXT acts promptly to address the situation and may incur environmental or other clean-up costs, including from service disruptions and crew/locomotive expenses from moving affected Railcars to a secure location. CSXT may charge a railroad owner, consignor, or freight payor for any and all costs incurred during the response, clean-up, remediation, and switching or repositioning of Railcars resulting from a non-accidental release. The minimum charge for responding to a non-accidental release, including the switching or repositioning of cars involved in a non-accidental release, is currently $2,000.00/railcar per event.

1.3.4 – Safe Return of Empty Railcars (**NEW ITEM)
- All railcars must be returned in a safe and secure manner, in compliance with all laws, and in accordance with Association of American Railroad and CSXT rules and standards, including the closing of all doors and hatches, and the securement of all cables and other dunnage. Customers are liable for all damage, including damage to CSXT’s track and equipment, that results from failing to safely return an empty railcar. Customers are also liable for costs associated with adjustment, or securing of cables and dunnage in empty railcars they release to CSXT.

1.3.5 - Cleaning Requirements for Carrier Cars – change to 1.3.5

1.3.6 - Furnishing Carrier Railcars That Subsequently Move on Another Carrier– change to 1.3.7

1.3.7 - Furnishing Carrier Cars for Switch Movements– change to 1.3.8

1.3.8 - Treatment of Articulated Cars– change to 1.3.9

1.3.9 - Non-CSXT Served Customer Car Orders– change to 1.3.11

1.3.10 - Cars That Must Be Unloaded From A Specific Side– change to 1.3.12

1.3.13 – Tendering Railcars Without OT-5 Approval (**NEW ITEM)
- CSXT may charge $600 for each private railcar tendered to CSXT that does not have current OT-5 approval.

2.1.3 – Additional Charge for Excessive Detention of Carrier Cars
- Change “15 days” to “10 days”
5.2.7 – Customer Switching Charges in Canada
-Remove “C” from both Intra-Plant and Intra-District price.
-Add below box, “Note – from and after July 1, 2017, these rates are set in US dollars, and adjusted for the exchange rate and Canadian taxes prior to billing.”

5.4.2 – Accepting Customer Weights
-Change the Fax number from 1-800-237-1070 to 1-800-448-8984.

5.5 – Unit Trains
-change “unit train” to “Unit Train”

5.5.2 – Monthly Pro Rata Scheduling
-change “unit train” to “Unit Train”

5.5.5 – Recrewing
-change “unit train” to “Unit Train”

6.1.6 – Finance Charges
-Change language to read, “Will be billed monthly for all line-haul, supplemental, and miscellaneous bills that were past due during the previous month.” Previously read, “Will be billed monthly for all charges that were paid late in the prior calendar month.”

6.4– Cash Application (***NEW ITEM)
-Customers are required to specify the invoice being paid when tendering payment to CSXT. If a Customer tends payment without identifying an accompanying invoice for the application of payment, CSXT will take the following steps:
  • Review the Customer’s outstanding invoices to determine if there is an invoice with an amount due equal to the payment amount. If such an invoice is identified, the payment will be applied to that invoice.
  • If no such invoice is identified, CSXT will contact the Customer once by phone and/or email to obtain the Customer’s preferred invoice(s) for application of payment.
If a Customer does not respond to CSXT’s request for clarification within ten (10) business days, the payment will be applied in the order specified below. Payments applied according to this policy will not be reversed or reallocated.
  1. Undisputed, past due line-haul invoices, from oldest to most recent
  2. Undisputed, past due supplemental invoices or other miscellaneous charges, from oldest to most recent
  3. Undisputed outstanding late fees and finance charges, from oldest to most recent
  4. Undisputed, outstanding line-haul invoices, from oldest to most recent
  5. Undisputed, outstanding supplemental invoices or other miscellaneous charges, from oldest to most recent

8.3 – Interchange Error Movements
-Change language to read, “If railcars are returned, forwarded or require holding, CSXT may assess the corresponding charge listed in Appendix 9.3 against the Carrier that misdelivered the railcar to us. CSXT may also apply a charge of three dollars ($3.00) per mile traveled when CSXT has transported such railcar away from the interchange location, with a hundred (100) mile minimum.” Previously read, “If railcars are returned, forwarded or require holding, CSXT may assess the corresponding charge listed in Appendix 9.3 against the Carrier that misdelivered the railcar to us. CSXT may also apply a charge of three dollars ($3.00) per mile traveled when CSXT has transported such railcar away from the interchange location.”

9.1 – Customers Eligible for Reciprocal Switching
-Change Chart to read, “Switching Charges Dollars/car or platform”

-Akron OH – Change Schulman A, Inc. to A Schulman Inc.
-Atlanta GA – Change Whitaker Oil Company to Whitaker Oil Company Inc.
-Atlanta GA – Change Nottingham Company’s address from 1303 Boyd Avenue to 1303 Boyd Avenue NW
-Augusta GA – Remove Linde Inc.
-Augusta GA – Change Rock Tenn CP, LLC to Westrock RKT Co
Birmingham AL – Change Stringfellow Lumber Company to Stringfellow Lumber Co. LLC
Boston MA – Change Americold to Americold Logistics LLC
Boston MA – Change Community Suffolk to Community Suffolk Inc.
Boston MA – Change Prolerized of New England to Prolerized New England Company
Buffalo NY – Change ADM Milling to ADM Milling Co
Buffalo NY – Change Deltacraft Paper Company, Inc. to Deltacraft Paper Co
Buffalo NY – Change Eighty Four Lumber Co. to Eighty Four Lumber Co
Buffalo NY – Change Gerdau Ameristeel Buffalo to Gerdau Ameristeel US Inc.
Buffalo NY – Change GM PT Tonawanda Engine River to General Motors LLC
Buffalo NY – Change Great Lakes Paper to Great Lakes Paper Fibres Corp
Buffalo NY – Change Linde, Inc. to Linde LLC
Buffalo NY – Change Peroxychem to Peroxychem LLC
Buffalo NY – Change Protective Close to Protective Industries LLC
Buffalo NY – Change Safety Kleen to Safety Kleen Systems Inc.
Buffalo NY – Change Sonwil Distribution Center to Sonwil Distribution Center Inc.
Buffalo NY – Change Tonawanda Coke to Tonawanda Coke Corp
Charleston SC – Change Chevron Products to Chevron Products Corp
Charleston WV – Change Elementis Specialties to Elementis Specialties Inc.
Charlotte NC – Change Coca-Cola Bottling Co. to Coca-Cola Bottling Co Consol
Charlotte NC – Change Eighty Four Lumber to 84 Lumber Co
Charlotte NC – Change JCI Jones Chemicals Inc.’s address from 1500 Tar Hell Road to 1500 Tar Heel Road
Charlotte NC – Change Suburban Propane Gas Co. to Suburban Propane Partners LP
Chattanooga TN – Change PSC Metals to PSC Metals Inc.
Chillicothe OH – Change Glatfelter PH to PH Glatfelter Co
Cincinnati OH – Change Drumm Enterprise to Drumm Inc.
Cincinnati OH – Change Duro Paper Bag Company to Duro Bag Manufacturing Co
Cincinnati OH – Change Emery Oleochemicals to Emery Oleochemicals LLC
Cincinnati OH – Change Enerfab Corporation to Enerfab Inc.
Cincinnati OH – Change Essroc Material to Essroc Cement Corp
Cincinnati OH – Change Interplastics Corporation to Interplastic Corp
Cincinnati OH – Change Joseph David J. Co. to The David J Joseph Co
Cincinnati OH – Change Marathon Ashland Petroleum Company to Marathon Petroleum Company LP
Cincinnati OH – Change Peter Cremer North America to Peter Cremer North America LP
Cincinnati OH – Change Procter & Gamble to Procter & Gamble Co
Cleveland OH – Change Elco’s Corporation’s address from 1000 Beltline Road to 1000 Beltline Street
Cleveland OH – Change Valvoline, Inc. to Valvoline LLC
Columbus OH – Change Columbus Roof Truss Company to Columbus Roof Trusses Inc.
Columbus OH – Change Allied Mineral Products to Allied Mineral Products Inc.
Columbus OH – Change Anheuser-Busch to Anheuser-Busch Companies LLC
Columbus OH – Change Keener Sand & Clay to Keener Sand & Clay Company Inc.
Columbia SC – Remove SMI Joist Corporation
Coosa Pines AL – Change Hawk Plastics to Hawk Plastics Corp
Crawfordsville IN – Change Alcoa Closure Systems International to Closure Systems International
Crawfordsville IN – Change International Paper to International Paper Co
Crawfordsville IN – Change International Paper Co.’s address from 801 North England Drive to 801 N Englewood Dr
- Danville IL – Change Lebanon Chemical to Lebanon Chemical Corp
- Danville IL – Change KIK Customer Products to KIK Custom Products Inc.
- Dayton OH – Change Franklin Iron & Metal to Franklin Iron & Metal Corp
- Dayton OH – Change Peerless Storage to Peerless Trans & Storage Inc.
- Decatur AL – Change Hyosung USA, Inc.’s address from 500 19th Avenue to 500 19th Ave SE
- Decatur AL – Change State Bonded Warehouse’s address from 26 2nd Street to 26 2nd St SW
- Decatur IL – Change Tate & Lyle Canada, Ltd. To Tate & Lyle Ingredients
- Detroit MI – Change Aunt Mid Produce Co.’s address from 7939 West Lafayette Avenue to 7939 Lafayette Blvd
- Detroit MI – Change Ben Schwartz & Sons to Ben B Schwartz & Sons Inc.
- Detroit MI – Change Ben B Schwartz & Sons Inc.’s address from 7201 West Fort Street to 7201 W Fort St Ste. 27
- Detroit MI – Change Kimmel Scrap Iron & Metal to Kimmel Scrap Iron & Metal Co
- Detroit MI – Change Kimmel Scrap Iron & Metal Co.’s address from 10571 W. Grand River to 10571 Grand River Rd
- Detroit MI – Change Laramie Company to Laramie Inc.
- Detroit MI – Change Awrey Bakeries to Awrey Bakeries LLC
- Detroit MI – Change Valassis Communications, Inc.’s address from 35955 Schoolcraft to 35955 Schoolcraft Rd
- Detroit MI – Change Alpha Resins to Alpha Resins Inc.
- Detroit MI – Change Chrysler, LLC to FCA US LLC
- Detroit MI – Change Detroit Industrial Warehouse to Detroit Industrial Warehousing
- Detroit MI – Change Ferrous Processing and Trading’s address from 9100 John Kronk Avenue to 9100 John Kronk St
- Erie PA – Change Erie Coke Company to Erie Coke Corp
- Erie PA – Remove United Erie
- Fayetteville NC – Change Highland Lumber Company to Highland Lumber Company Inc.
- Fayetteville NC – Change Highland Lumber Company Inc.’s address from 325 Blount Island to 325 Blount St
- Gainesville GA – Change CWT Farms International Inc.’s address from 470 Marenco Street to 470 Marenco Street
- Grand Rapids MI – Change Michigan Natural Storage Co.’s address from 1200 Judd Street SW to 1200 Judd Ave SW
- Grand Rapids MI – Change Hager Distributing to Hager Wood Preserving LLC
- Grand Rapids MI – Change Elston Richards Storage to Elston Richards Inc.
- Grand Rapids MI – Change Elston Richards Inc.’s address from 3739 Patterson Road to 3739 Patterson Ave SE
- Grand Rapids MI – Change Advance Packaging Corporation’s address from 4459 40th Street SE to 4459 40 St
- Grand Rapids MI – Change Columbian Storage & Transfer to Columbian Distribution Service
- Hopewell VA – Change Rock-Tenn CP, LLC to Westrock RKT Co.
- Indianapolis IN – Change Vertellus Agriculture to Vertellus Integrated Pyridines
- Jacksonville FL – Change Jones Chemicals, Inc. to JCI Jones Chemicals Inc.
- Lake City FL – Change Purina Mills, Inc. to Purina Animal Nutrition LLC
- Lima OH – Change Whemco Company to Whemco Ohio Foundry
- Louisville KY – Change ISA Recycling to Industrial Services of America
- Louisville KY – Change Ford Motor Company’s address from Fern Valley Road at Grade Lane to 200 Fern Valley Road
- Memphis TN – Remove Transload Services, LLC
- Montgomery AL – Remove Cargill, Inc.
- Montgomery AL – Remove Kershaw Manufacturing Co. Inc.
- Montgomery AL – Remove Koppers Industries, Inc.
- Montgomery AL – Remove VMS, Inc.
- Orangeburg SC – Remove Cox Wood Preserving Company
- Pascagoula MS – Change “unit trains” to “Unit Trains”
- Richmond IN – Remove Richmond Power & Light
- Richmond VA – Change E R Carpenter Company to Carpenter Co.
- Savannah GA – Remove Southern States Chemical
- Stevenson AL – Change Rock Tenn CP, LLC to Westrock CP LLC
- Suffolk VA – Remove Birdsong Peanut Company
- Terre Haute IN – Remove Western Tar Products Corporation
- Terre Haute IN – Change CF Industries, Inc.’s address from US Highway 41 North to 9905 US Hwy 41N
- Toledo OH – Change Westway Terminals a.k.a. Westway Trading to Contanda Terminals LLC
- Toledo OH – Change BP Oil Company to BP Products North America Inc.
- Valdosta GA – Change Chemical Research’s address from 1401 East Hill Avenue to 1401 Eat Hill Ave
9.3 – Interchange Error Movements
- Change AGR to $500 (formerly $390)
- Change COEH to $500 (formerly $390)
- Change CPDR to $750 (formerly $500)
- Change CSO to $500 (formerly $390)
- Change CSS to $250 (formerly $250)
- Change GC to $557 (formerly $530)
- Change GWRC to $250 (formerly $200)
- Add MQT - $500 Per Car
- Change SAPT to $315 (formerly $300)
- Change SCRF to $530 (formerly $500)
- Change TSRR to $750 (formerly $550)
- Add TTIS - $600 Per Car
- Change WTRY to $525 (formerly $500)

9.4.1 – Quick List of Charges
- Change Manual Shipping Instructions to read “per emailed Shipping Instruction”
  section 1.2.1
- Remove Late Delivery of Shipping Instructions
  section 1.2.5
- Add Releases of Non-Hazardous Materials - $2,000 per railcar per event
  section 1.3.3
- Add Safe Return of Empty Railcars – per event
  section 1.3.4
- Add Railcars Without OT-5 Approval - $600 per car
  section 1.3.13
- Change “15 days” to “10 days”
  section 2.1.3