OPERATE SAFELY WITH CSX
Your Overview for Preventing Derailments at Customer-Owned Facilities

WHAT YOU NEED TO KNOW...

90%
Accidents that were reported as derailments, obstructions or other impact to track or railcar

$23K*
Average reportable cost per track derailment accident

$5,200*
Average reportable cost for obstructions and other impacts

*Actual costs incurred by customers in 2018

WHAT YOU NEED TO DO...

Inspections: The key to safe operations

Review and comply with the CSX Rail Safety Guide for Customers

Schedule regular inspections conducted with a CSX representative

Engage third-party track repair agent when needed

THREE ELEMENTS OF SAFE OPERATIONS

Rail Infrastructure

COMMON ISSUES:
- Wide gage
- Broken rail
- Broken switch point

COMMON CAUSES:
- Improperly adjusted switch
- Gage widening due to defective gage rods or insufficient fasteners and crossties
- Muddy conditions contribute to degradation of trackpoint

PREVENTION:
- Ensure switches have tension when latching handle to keeper
- Utilize ties instead of gage rods
- Undercut muddy locations

Rail Assets

COMMON ISSUES:
- Railcar mechanical defects
- Damaged doors, hoses, pipes or safety appliances
- Loading process and procedure
- Contaminated wheels

COMMON CAUSES:
- Mechanical defects associated with normal operations
- Materials not secured or loaded properly per AAR loading rules
- Flour, canola oil, cornstarch and similar substances clog wheels

PREVENTION:
- Inspect car before and after loading
- Notify CSX of damages to equipment

Rail Operations

COMMON ISSUES:
- Snow, ice and mud on track
- Interference with operations and track damage by non-railroad employees

COMMON CAUSES:
- Outside debris causes wheel to clump up and out of the rail
- Damage to rail by industry employee unintentionally

PREVENTION:
- Notify CSX of damage when discovered
- Ensure debris does not collect on or near track
- If it does not look right, it probably is not right

For more information, call the Customer Solutions team at 1-877-ShipCSX (1-877-744-7279)