Dear Customer,

RE: Response to request(s) to verify CSX’s Security Plan

This letter is to verify that CSX maintains a security plan that meets and exceeds the requirements of 49 Code of Federal Regulations for 2019.

As background, since the events of September 11, 2001, CSX has developed a security plan based on the Association of American Railroads model defined by a panel of security and railroad experts. CSX maintains that plan and works closely with national, state and local law enforcement and security organizations, including the Department of Homeland Security, FBI Joint Terrorism Task Force, Department of Defense and the AAR Operations Center.

CSX’s Security plan has been reviewed by the Department of Transportation with no outstanding exceptions reported. Additionally, CSX conducts ongoing internal assessments of operational compliance with federal state and local safety and security regulations and company policy.

Sincerely,

Chris Machenberg

Chris Machenberg

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