



Customer Update

Publication CSXT 8100 - Changes in red will be effective 4/1/2026

Safe Loading of Railcars (1.3.3) [CURRENT LANGUAGE]

(Bullet 3)

CSXT may apply a charge of \$2,575 for each unsafely loaded railcar; additional handling fees may also apply

Safe Loading of Railcars (1.3.3) [NEW LANGUAGE AND RATE]

(Bullet 3)

CSXT may apply a fee of **\$5,000 for the first offense, \$10,000 for the second offense, and \$15,000 for each subsequent occurrence involving unsafely loaded railcars.**

Furnishing Carrier Railcars That Subsequently Move on Another Carrier (1.3.10) [CURRENT LANGUAGE]

CSXT furnishes Carrier Cars with the expectation that Customers will use them to load and Tender Shipments that include CSXT in the line-haul. When a customer requests a Carrier Car that CSXT provides, and that Customer tenders to another carrier, CSXT may charge, and the Customer agrees to pay, a fee of \$2,750 per Carrier Car.

Furnishing Carrier Railcars That Subsequently Move on Another Carrier (1.3.10) [NEW LANGUAGE]

CSXT furnishes Carrier Cars with the expectation that Customers will use them to load and Tender Shipments that include CSXT in the line-haul. When a customer requests a Carrier Car that CSXT provides, and that Customer tenders to another carrier, CSXT may charge, and the Customer agrees to pay, a fee of \$2,750 per Carrier Car **for adverse loading.**



Customer Update

Shipping Instructions (1.2.1) [CURRENT LANGUAGE]

CSXT accepts Shipping Instructions and accessorial service requests delivered through ShipCSX.com or via previously agreed-upon means of Electronic Data Interchange. In emergencies, Customers may email Shipping Instructions to waybillcarload@csx.com at an additional charge of \$50 per emailed Shipping Instruction for carload shipments and \$500 per emailed Shipping Instruction for Unit Trains.

The following services are not available:

- Railcars tendered as Held for Inspection, Order, or Order Notify
- Railcars consigned in any manner that requires CSXT to hold a railcar and not make delivery until a proper release order, or security (in accordance with Uniform Freight Classification, Rule 7) for the goods, is provided

Shipping Instructions (1.2.1) [NEW LANGUAGE]

CSXT accepts Shipping Instructions and accessorial service requests delivered through ShipCSX.com or via previously agreed-upon means of Electronic Data Interchange. ~~In emergencies, Customers may email Shipping Instructions to waybillcarload@csx.com at an additional charge of \$50 per emailed Shipping Instruction for carload shipments and \$500 per emailed Shipping Instruction for Unit Trains.~~

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Customer Update

Line-Haul Transportation Service (1.2.2) [Current Language]

Line-Haul Transportation Service (1.2.2) CSXT defines line-haul transportation as the movement of one or more railcars from station to station; the pulling of the railcar(s) from the origin and placement of the railcar(s) at the destination; and includes the movement of an empty Private Car back to its origin or another specified destination if such return movement occurs within six months of the most recent outbound, loaded move. CSXT establishes each location's service schedule.

- Private Cars are automatically reverse routed to their last point of origin or interchange unless instructions to the contrary are submitted in a timely manner or the return involves certain international moves
- Changes in routing of empty railcar movements are considered Diversions
- Railcars with more than 1,000 pounds of lading, and certain international moves, are not considered empty, and may require a separate Shipping Instruction

All line-haul transportation service is provided with reasonable dispatch pursuant to carrier determined routes.

Line-Haul Transportation Service (1.2.2) [New Language]

CSXT defines line-haul transportation as the movement of one or more railcars from station to station; the pulling of the railcar(s) from the origin and placement of the railcar(s) at the destination; and includes the movement of an empty Private Car back to its origin or another specified destination if such return movement occurs within six months of the most recent outbound, loaded move. CSXT establishes each location's service schedule.

- Private Cars are automatically reverse routed to their last point of origin or interchange ~~unless instructions to the contrary are submitted in a timely manner or the return involves certain international moves~~

Exceptions not covered by auto reverse route which require shipping instructions to be sent to CSXT:

- Destination of the empty car is other than the origin of the load
- Billing date of inbound loads that exceed 120 days for private equipment or 30 days for railroad equipment are no longer available to auto reverse route
- If loaded shipment is rejected by consignee
- Changes in routing of empty railcar movements are ~~considered~~ Diversions
- Railcars with more than 1,000 pounds of lading, and certain international moves, are not considered empty, and may require a separate Shipping Instruction



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All line-haul transportation service is provided with reasonable dispatch pursuant to carrier determined routes.