Customer Update

Publication CSXT 8100 - Changes in red will be effective December 1, 2026

Empty Carrier Cars Ordered and Not Used (1.3.2)

For each Railcar ordered for loading that is cancelled less than seven calendar days prior or up to three calendar days after the order delivery date, Customer shall be subject to a charge of $375 per car.

Railcars refused upon placement without cause, or notification of availability for placement, will be considered cancelled. When an empty railcar has been placed for loading and is subsequently Released to CSXT without cause or being used in revenue service, the service of placing and pulling the empty railcar will be subject to a charge of $375 per railcar. A Railcar cancelled after placement in industry will also be subject to demurrage

[UPDATED LANGUAGE]

Empty Carrier Cars Ordered and Not Used (1.3.2)

For each Railcar ordered for loading that is cancelled less than seven calendar days prior or up to three calendar days after the order delivery date, Customer shall be subject to a charge of $375 per car.

A. Railcars Placed and not used

Railcars refused placement without cause, or notification of availability for placement, will be considered cancelled. When an empty railcar has been placed for loading and is subsequently Released to CSXT without cause or being used in revenue service, the service of placing and pulling the empty railcar will be subject to a charge of $375 per railcar. A Railcar cancelled after placement in industry will also be subject to demurrage

[NEW CHARGE & LANGUAGE]

Additional Charge for Excessive Detention Yard for Private Cars (2.2.2)

CSXT may charge an additional charge of $50 per car per day when a specific Private Car (identified by car initial and number) remains static on CSXT tracks awaiting customer

instructions for longer than 10 days. This charge is in addition to the basic demurrage charge set out in Section 2.5.

[CURRENT LANGUAGE]

PROCEDURES FOR DISPUTING INVOICES (6.2)

CSXT is committed to resolving disputed invoices fairly and efficiently. A Customer who wishes to dispute a charge must submit their dispute electronically via ShipCSX. In order to be reviewed, a dispute should be submitted within 30 days from the invoice date, and must be:

• Clearly and fully described

• Specific in identifying the reasons for the claim

• Complete in the supporting documentation provided

Once filed, a CSXT Customer Account Associate will investigate and report the company's acceptance or denial of the claim in writing. Customers must pay all undisputed portions of the bill as stated.

[UPDATED LANGUAGE]

PROCEDURES FOR DISPUTING INVOICES (6.2)

CSXT is committed to resolving disputed invoices fairly and efficiently. A Customer who wishes to dispute a charge must submit their dispute electronically via ShipCSX. In order to be reviewed, a dispute must be:

- Submitted within 30 days from the waybill date listed on the invoice
- Clearly and fully described
- Specific in identifying the reasons for the claim
- Complete in the supporting documentation provided

Once filed, a CSXT Customer Account Associate will investigate and report the company's acceptance or denial of the claim in writing. Customers must pay all undisputed portions of the bill as stated.

[CURRENT LANGUAGE]

INTERCHANGE ERROR MOVEMENTS (8.3)

In the event CSXT receives cars in error or without necessary forwarding instructions, the AAR's Car Service Rule #7 applies.

If railcars are returned, forwarded or require holding, CSXT may assess the corresponding charge listed in Appendix 9.3 against the Carrier that misdelivered the railcar to us. CSXT may also apply a charge of three dollars ($3) per mile traveled when CSXT has transported such railcar away from the interchange location, with a hundred (100) mile minimum.

[NEW LANGUAGE]

INTERCHANGE ERROR MOVEMENTS (8.3)

In the event CSXT receives cars in error or without necessary forwarding instructions, the AAR's Car Service Rule #7 applies.

If railcars are returned, forwarded or require holding, CSXT may assess the corresponding charge listed in Appendix 9.2 against the Carrier that misdelivered the railcar to us. CSXT may also apply a charge of three dollars ($3) per mile traveled when CSXT has transported such railcar away from the interchange location, with a hundred (100) mile minimum.

All loads over 300,000 lbs net, not shipped with dedicated idlers, will require two (2) special switches ($5,000) at interchange and $5,000 supplemental charge for storage/assignment/movement of idlers.

[Rate Change]

INTERCHANGE ERROR MOVEMENTS (9.2)

BRC changed from $230.00 to $1,000

Publication CSXT 8100 and Tariff 4049:

Changes in red will be effective December 1, 2026

Section	Supplemental Charge Updates	Current Rate	New Rate
1.2.5	SHIPPING INSTRUCTION CHANGES	$275	$300
1.2.5	SHIPPING INSTRUCTION CHG LARGE TRAIN	$2,750	$3,000
1.2.6	LATE SURRENDER BILL OF LADING	$625	$650
1.3.10	ADVERSE LOADING	$2,750	$2,800
1.3.2	EMPTY CARRIER CARS ORDERED AND NOT USED – PLACED AND REDUCED	$300	$375
1.3.4	INSPECTION/MECHANICAL ADJUSTMENT	$2,650	$2,750
1.3.7	NON-ACCIDENT RELEASE CHARGE	$5,000	$5,200
1.3.7	NON-ACCIDENT RELEASE NON-HAZ	$2,575	$2,675
1.3.9	CAR CLEANING CHARGES CSXT 8100	$350	$360
2.1.3	EXCESSIVE DETENTION INDUSTRY - RR	$125	$130
2.2.2	EXCESSIVE DETENTION YARD - PVT	NEW	$50
2.3.1	HOLDING HEAVY DUTY FLAT CAR DETENTION	$500	$520
2.5	DEMURRAGE -OVERLOADS- CSXT 8100	$208	$220
2.5	DEMMURAGE-8100-HEAVY DUTY FLAT LOADING	$350	$365
2.5	DEMURRAGE-8100-HEAVY DUTY FLAT UNLOADING	$350	$365
2.5	DEMURRAGE-CSXT 4049-TIH/PIH HAZ	$2,000	$2,100
2.5	DEMURRAGE-CSXT 8100- MECH REFER	$350	$365
2.5	DEMURRAGECSXT8100PVTCARSLOADING	$115	$120
2.5	DEMURRAGECSXT8100PVTCARSUNLDG	$115	$120
2.5	DEMURRAGECSXT8100RRCARSLOADING	$208	$220
2.5	DEMURRAGECSXT8100RRCARSUNLDG	$208	$220
2.5	DEMURRAGE-HAZMAT	$300	$315
2.5	OPEN GATE YARD DEMURRAGE	$75	$85
4.1	EXTRA OR SPECIAL SWITCH	$5,000	$5,200
4.1	SWITCHING INTRA-DIST NON-LEASE	$600	$625
4.1	SWITCHING INTRA-PLANT	$210	$215
4.1	SWTG INTRA-TERMINAL-LEASE TRACK	$600	$625
5.2.3	CUSTOMS HOLD CAR - GOVT REQUEST	$2,000	$2,100
5.2.4	CUSTOMS SET OUT CAR	$550	$600
5.4.3	OVERLOADED CAR - NOT REDUCED - CSXT 8100	$1,150	$1,200

Supplemental charges increased 4% to adjust for inflation