## **Mark-off Process for Yardmasters**

These are the standard processes to be used to ensure proper handling when an employee Marks-off Operation RedBlock.

## • Caller receives the call:

Employee marks off Operation RedBlock.

## • Mark the employee off "SIC"

(Note: This handling should be given either for a call received from an employee or when calling the employee.)

(Note: Do not place comments in the employee's history. This is confidential information and should be treated as such.)

## • Supervisor contacts the System RedBlock Coordinator:

- Phillip Young: 270-779-5873

- Mike Jackson: 724-301-3055

(Leave a message if you get voice mail.)

Provide the following information to the System Coordinator.

- 1. Name of employee
- 2. ID number
- 3. Time of mark-off
- 4. Location of mark-off
- 5. Employee phone numbers.

The coordinator will contact the local team captain who will personally contact the employee.