

# CSX 2014 GRI G4 Content Index

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General Standard Disclosures			
General Standard Disclosures	Page or Direct Answer	External Assurance	Description
<b>Strategy and Analysis</b>			
G4-1	Chairman's Message (p. 5)	No	Statement from the most senior decision maker of the organization about the relevance of sustainability to the organization and its strategy.
<b>Organizational Profile</b>			
G4-3	CSX Corporation	No	Name of the organization.
G4-4	Overview chapter, About CSX section (p.7); Appendix chapter, Report Details section (p.57)	No	Primary brands, products and services.
G4-5	Overview chapter, About CSX section (p.7)	No	Location of organization's headquarters.
G4-6	Overview chapter, About CSX section (p.7)	No	Number of countries where the organization operates.
G4-7	Overview chapter, About CSX section (p.7)	No	Nature of ownership and legal form.
G4-8	Market Analysis chapter (p.17-21)	No	Markets served.
G4-9	Overview chapter, 2014 Highlights chart (p.7); Business Strength chapter, Financial Performance section (p.23) and Financial Performance table (p.23); Empowering Employees Chapter, Employment Type table (p.33)	No	Scale of the reporting organization.
G4-10	Empowering Employees chapter, Employment Type table (p.33) and Diversity Representation table (p.33); Appendix chapter, Additional Data tables (p.66-68)	No	Total workforce by employment type, employment contract, and region, broken down by gender.
G4-11	Empowering Employees chapter, Compensation and Benefits section (p.34)	No	Percentage of employees covered by collective bargaining agreements.
G4-12	Business Strength chapter, Supply Chain section (p.29-30)	No	Description of the organization's supply chain.
G4-13	Appendix chapter, Report Details section (p.57)	No	Significant changes during the reporting period regarding size, structure, ownership or supply chain.

G4-14	Business Strength chapter, Enterprise Risk Management section ( <a href="#">p.26</a> )	No	Explanation of whether and how the precautionary approach or principle is addressed by the organization.
G4-15	Environmental Stewardship chapter, Environmental Policy section ( <a href="#">p.41</a> )	No	Externally developed economic, environmental and social charters, principles or other initiatives to which the organization subscribes.
G4-16	Business Strength chapter, Memberships section ( <a href="#">p.28</a> )	No	Memberships in associations and advocacy organizations.
<b>Identified Material Aspects and Boundaries</b>			
G4-17	Appendix chapter, Report Details section ( <a href="#">p.57</a> )	No	Operational structure of the organization.
G4-18	Overview chapter, About The Report section ( <a href="#">p.11</a> ), Inside the Materiality Assessment section ( <a href="#">p.11</a> ), and Materiality Process section ( <a href="#">p.12</a> )	No	Process for defining report content.
G4-19	Overview chapter, CSX Critical Issues chart ( <a href="#">p.11</a> ) and Materiality Guide section ( <a href="#">p.12-13</a> )	No	Material aspects identified in the process for defining report content.
G4-20	Overview chapter, Materiality Guide section ( <a href="#">p.12-13</a> )	No	Aspect boundary within the organization for each material aspect.
G4-21	Overview chapter, Materiality Guide section ( <a href="#">p.12-13</a> )	No	Aspect boundary outside the organization for each material aspect.
G4-22	Appendix chapter, Report Details section ( <a href="#">p.57</a> )	No	Explanation of any restatements of information provided in earlier reports, and the reasons for such restatements.
G4-23	Appendix chapter, Report Details section ( <a href="#">p.57</a> )	No	Significant changes from previous reporting periods in the scope and aspect boundaries.
<b>Stakeholder Engagement</b>			
G4-24	Overview chapter, Stakeholder Engagement section ( <a href="#">p.11</a> ); Business Strength chapter, Memberships section ( <a href="#">p.28</a> )	No	List of stakeholder groups engaged by organization.
G4-25	Overview chapter, Stakeholder Engagement section ( <a href="#">p.11</a> )	No	Basis for identification and selection of stakeholders with whom to engage.
G4-26	Overview chapter, Stakeholder Engagement section ( <a href="#">p.11</a> )	No	Approach to stakeholder engagement, including frequency of engagement by type and group.
G4-27	Overview chapter, Stakeholder Engagement section ( <a href="#">p.11</a> )	No	Key topics and concerns that have been raised through stakeholder engagement and how the organization has responded.
<b>Report Profile</b>			
G4-28	Appendix chapter, Report Details section ( <a href="#">p.57</a> )	No	Reporting period.
G4-29	Appendix chapter, Report Details section ( <a href="#">p.57</a> )	No	Date of most recent previous report.

G4-30	Appendix chapter, Report Details section ( <a href="#">p.57</a> )	No	Reporting cycle.		
G4-31	Report back cover ( <a href="#">p.74</a> )	No	Contact point for questions regarding the report.		
G4-32	Appendix chapter, GRI G4 Content Index ( <a href="#">p.57-65</a> )	No	Table identifying the location of standard disclosures in the report.		
G4-33	Appendix Chapter, Report Details section ( <a href="#">p.57</a> )	No	External assurance.		
<b>Governance</b>					
G4-34	Business Strength chapter, Corporate Governance section ( <a href="#">p.24-25</a> )	No	Governance structure of the organization.		
<b>Ethics and Integrity</b>					
G4-56	Business Strength chapter, Values and Ethics section ( <a href="#">p.25-26</a> )	No	Organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics.		
<b>Specific Standard Disclosures</b>					
Material Aspects	DMA and Indicators	Page or Direct Answer	Omissions	External Assurance	Description
<b>Category: Economic</b>					
Economic Performance	G4-DMA	Business Strength chapter, Financial Performance section ( <a href="#">p.23</a> ) and Economic Impact section ( <a href="#">p.23-24</a> )		No	DMA Economic Performance
	G4-EC1	Business Strength chapter, Financial Performance section ( <a href="#">p.23</a> ), Financial Performance table ( <a href="#">p.23</a> ) and Economic Impact section ( <a href="#">p.23-24</a> )		No	Direct economic value generated and distributed
	G4-EC2	Business Strength chapter, Financial Performance section ( <a href="#">p.23</a> )		No	Financial implications and other risks and opportunities for the organization's activities due to climate change
	G4-EC3	Business Strength chapter, Economic Impact section ( <a href="#">p.24</a> )		No	Coverage of the organization's defined benefit plan obligations
Indirect Economic Impacts	G4-DMA	Business Strength chapter, Economic Impact section ( <a href="#">p.23-24</a> ); Investing in Communities chapter, Community Citizenship section ( <a href="#">p.52</a> ) and Local Involvement section ( <a href="#">p.54</a> )		No	DMA Indirect Economic Impacts
	G4-EC7	Business Strength chapter, Economic Impact section ( <a href="#">p.23-24</a> ); Investing in Communities chapter, A Focus on Safety section ( <a href="#">p.49</a> )		No	Development and impact of infrastructure investments and services supported
	G4-EC8	Overview chapter, Business Strength chapter, Economic Impact section ( <a href="#">p.23-24</a> ) and Community Citizenship section ( <a href="#">p.52-54</a> )		No	Significant indirect economic impacts, including the extent of impacts

Category: Environmental					
Energy	G4-DMA	Environmental Sustainability chapter, Guiding Sustainability at CSX section (p.41), Reducing the Environmental Footprint section (p.42-43), and Technological Advances section (p.43)		No	DMA Energy
	G4-EN3	Appendix chapter, 2014 Environmental Performance Summary table (p.70)		No	Energy consumption within the organization
	G4-EN4	Appendix chapter, 2014 Environmental Performance Summary table (p.70)		No	Energy consumption outside of the organization
	G4-EN5	Appendix chapter, 2014 Environmental Performance Summary table (p.70)		No	Energy intensity
	G4-EN6	Environmental Sustainability chapter, Reducing the Environmental Footprint section (p.42-43), Technological Advances section (p.43), and Supporting Sustainable Development section (p.47); Appendix chapter, 2014 Environmental Performance Summary table (p.70)		No	Reduction of energy consumption
	G4-EN7	Environmental Sustainability chapter, Reducing the Environmental Footprint section (p.42-43), Technological Advances section (p.43), and Sustainable Design for Intermodal Terminal spotlight (p.46)		No	Reductions in energy requirements of products and services
	Water	G4-DMA	Environmental Sustainability chapter, Guiding Sustainability at CSX section (p.41) and Water Use section (p.44-45)		No
G4-EN8		Environmental Sustainability chapter, Water Use section (p.44-45)		No	Total water withdrawal by source
G4-EN10		Environmental Sustainability chapter, Water Use section (p.44-45) and forthcoming under "CSX Corporation" at CDP Water Report at <a href="http://www.cdp.net">www.cdp.net</a>		No	Percentage and total volume of water recycled and reused
Biodiversity	G4-DMA	Environmental Sustainability chapter, Guiding Sustainability at CSX section (p.41) and Raleigh Street's Transformation spotlight (p.44)		No	DMA Biodiversity
	G4-EN13	Environmental Sustainability chapter, Raleigh Street's Transformation spotlight (p.44) and Preserving the Environment section (p.46-47)		No	Habitats protected or restored

Emissions	G4-DMA	Environmental Sustainability chapter, Guiding Sustainability at CSX section (p.41), Fuel Use and Efficiency section (p.42-43), and Supply Chain Impacts section (p.45)		No	DMA Emissions
	G4-EN15	Appendix chapter, 2014 Environmental Performance Summary table (p.70)		Yes, See External Assurance Statement (p.72)	Direct greenhouse gas (GHG) emissions (Scope 1)
	G4-EN16	Appendix chapter, 2014 Environmental Performance Summary table (p.70)		Yes, See External Assurance Statement (p.72)	Energy indirect greenhouse gas (GHG) emissions (Scope 2)
	G4-EN17	Appendix chapter, 2014 Environmental Performance Summary table (p.70)		Yes, See External Assurance Statement (p.72)	Other indirect greenhouse gas (GHG) emissions (Scope 3)
	G4-EN18	Appendix chapter, 2014 Environmental Performance Summary table (p.70)		Yes, See External Assurance Statement (p.72)	Greenhouse gas (GHG) emissions intensity
	G4-EN19	Appendix chapter, 2014 Environmental Performance Summary table (p.70)		Yes, See External Assurance Statement (p.72)	Reduction of greenhouse gas (GHG) emissions
	G4-EN21	Appendix chapter, 2014 Environmental Performance Summary table (p.70)		Yes, See External Assurance Statement (p.72)	NOX, SOX, and other significant air emissions
Effluents and Waste	G4-DMA	Environmental Sustainability chapter, Guiding Sustainability at CSX section (p.41), Waste Management section (p.44)		No	DMA Effluents and Waste
	G4-EN23	Appendix chapter, 2014 Environmental Performance Summary table (p.70-71)		No	Total weight of waste by type and disposal method
Products and Services	G4-DMA	Environmental Sustainability chapter, Guiding Sustainability at CSX section (p.41) and Fuel Use and Efficiency section (p.42-43)		No	DMA Products and Services
	G4-EN27	Environmental Sustainability chapter, Guiding Sustainability at CSX section (p.41), Fuel Use and Efficiency section (p.42-43), and Preserving the Environment section (p.46-47)		No	Extent of impact mitigation of environmental impacts of products and services

Compliance	G4-DMA	Environmental Sustainability chapter, Guiding Sustainability at CSX section (p.41) and Environmental Policy section (p.41)		No	DMA Compliance
	G4-EN29	In 2014, CSX received 14 notices of violation and paid \$1,000 in environmental fines and penalties.		No	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations
Supplier Environmental Assessment	G4-DMA	Business Strength chapter, Supplier Sustainability section (p.30)		No	DMA Supplier Environmental Assessment
	G4-EN32	Business Strength chapter, Supply Chain section (p.29) and Supplier Sustainability section (p.30)		No	Percentage of new suppliers that were screened using environmental criteria
<b>Category: Social</b>					
<b>Sub-Category: Labor Practices and Decent Work</b>					
Employment	G4-DMA	Empowering Employees chapter, Attracting the Best Talent section (p.33-34) and Engaging the Workforce section (p.34-36)		No	DMA Employment
	G4-LA1	Appendix chapter, 2014 Hiring table (p.67) and 2014 Attrition table (p.68)		No	Total number and rates of new employee hires and employee turnover by age group, gender and region
	G4-LA2	Empowering Employees chapter, Compensation and Benefits section (p.34)		No	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation
Labor/ Management Relations	G4-DMA	Empowering Employees chapter, Compensation and Benefits section (p.34)		No	DMA Labor/Management Relations
	G4-LA4	Empowering Employees chapter, Compensation and Benefits section (p.34)		No	Minimum notice periods regarding operational changes, including whether these are specified in collective agreements

Occupational Health and Safety	G4-DMA	Empowering Employees chapter, Safety in the Workplace section ( <a href="#">p.34-35</a> ) and Health and Wellness section ( <a href="#">p.35</a> )		No	DMA Occupational Health and Safety
	G4-LA5	Empowering Employees chapter, Safety in the Workplace section ( <a href="#">p.34</a> )		No	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs
	G4-LA6	Empowering Employees chapter, Safety in the Workplace section ( <a href="#">p.34</a> )		No	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender
	G4-LA7	Empowering Employees chapter, Employee Assistance Program spotlight ( <a href="#">p.36</a> )		No	Workers with high incidence or high risk of diseases related to their occupation
	G4-LA8	Empowering Employees chapter, Safety in the Workplace section ( <a href="#">p.34</a> )		No	Health and safety topics covered in formal agreements with trade unions
Training and Education	G4-DMA	Empowering Employees chapter, Developing Careers section ( <a href="#">p.36-38</a> )		No	DMA Training and Education
	G4-LA10	Empowering Employees chapter, Skills Training section ( <a href="#">p.36</a> ) and Career Planning section ( <a href="#">p.37-38</a> )		No	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings
	G4-LA11	Empowering Employees chapter, Career Planning section ( <a href="#">p.37-38</a> )		No	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category
Diversity and Equal Opportunity	G4-DMA	Empowering Employees chapter, Recruiting a Diverse Workforce section ( <a href="#">p.33-34</a> ) and Focus on Inclusion & Engagement section ( <a href="#">p.36</a> )		No	DMA Diversity and Equal Opportunity
	G4-LA12	Business Strength chapter, Board of Directors table ( <a href="#">p.25</a> ); Empowering Employees chapter, Diversity Representation table ( <a href="#">p.33</a> )		No	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity

Sub-Category: Society					
Local Communities	G4-DMA	Investing in Communities chapter, A Focus on Safety section (p.49-51) and Local Engagement section (p.52)		No	DMA Local Communities
	G4-SO1	Investing in Communities chapter, A Focus on Safety section (p.49-50), Local Engagement section (p.52), and Local Involvement section (p.54)		No	Percentage of operations with implemented local community engagement, impact assessments, and development programs
	G4-SO2	Investing in Communities chapter, A Focus on Safety section (p.49-50)		No	Operations with significant actual and potential negative impacts on local communities
Anti-Corruption	G4-DMA	Business Strength chapter, Values and Ethics section (p.25-26)		No	DMA Anti-Corruption
	G4-SO3	Business Strength chapter, Values and Ethics section (p.25-26); Part 1A (p.7) of our annual 10-K: <a href="http://investors.csx.com/phoenix.zhtml?c=92932&amp;p=irol-sec">http://investors.csx.com/phoenix.zhtml?c=92932&amp;p=irol-sec</a>		No	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified
	G4-SO4	Business Strength chapter, Values and Ethics section (p.25-26)		No	Communication and training on anti-corruption policies and procedures
	G4-SO5	We have not had any incidents of corruption in 2014.		No	Confirmed incidents of corruption and actions taken
Public Policy	G4-DMA	Business Strength chapter, Public Policy & Contributions section (p.27-28)		No	DMA Public Policy
	G4-SO6	Business Strength chapter, Public Policy & Contributions Section (p.27-28)		No	Total value of political contributions by country and recipient/beneficiary
Anti-Competitive Behavior	G4-DMA	Business Strength chapter, Values and Ethics section (p.25-26) and Item 1, Competition (p.4) of our annual 10-K: <a href="http://investors.csx.com/phoenix.zhtml?c=92932&amp;p=irol-sec">http://investors.csx.com/phoenix.zhtml?c=92932&amp;p=irol-sec</a>		No	DMA Anti-Competitive Behavior
	G4-SO7	In Note 7 (p.77-78) of our annual 10-K, we disclose information around legal actions and claims, which can be found at <a href="http://investors.csx.com/phoenix.zhtml?c=92932&amp;p=irol-sec">http://investors.csx.com/phoenix.zhtml?c=92932&amp;p=irol-sec</a>		No	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes
Grievance Mechanisms For Impacts on Society	G4-DMA	Investing in Communities chapter, A Focus on Safety section (p.49-50)		No	DMA Grievance Mechanisms For Impacts on Society
	G4-SO11	Investing in Communities chapter, Public Safety Coordination and Outreach section (p.49-50) and Safety Training Programs section (p.50)		No	Number of grievances about impacts on society filed, addressed, and resolved through formal grievance mechanisms

Sub-Category: Product Responsibility

Product and Service Labeling	G4-DMA	Business Strength chapter, Customers section ( <a href="#">p.28-29</a> ) and Supply Chain section ( <a href="#">p.29-30</a> )		No	DMA Product and Service Labeling
	G4-PR5	Business Strength chapter, Customer Engagement section ( <a href="#">p.29</a> )		No	Results of surveys measuring customer satisfaction
Customer Privacy	G4-DMA	Business Strength chapter, Cybersecurity section ( <a href="#">p.26-27</a> )		No	DMA Customer Privacy
	G4-PR8	Business Strength chapter, Cybersecurity section ( <a href="#">p.26-27</a> )		No	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data