

## **1.1 – General Rules**

-add sentence at the end of 1.1 “All charges are in U.S. Dollars, except when expressly listed in Canadian Dollars.”

### **1.2.1 – Shipping Instructions**

-add third bullet “CSXT will charge \$100 for a Reconsignment or other change to the Shipping Instruction that does not affect the movement of the Shipment”

### **1.2.4 – Diversion, Reconsignment, and Other Changes to Shipping Instructions**

- remove Reconsignment in the title
- add “that require operational changes.” at the end of the first sentence.
- Remove the words “or Reconsignment” five times in the next bullets and paragraph
- Change the word “Shipper” to “Freight Payer” in the first and second bullets
- Remove “(once available)”

### **1.2.5 – Late Delivery of Shipping Instructions**

-change “Shipper” to “Freight Payer” in the bottom sentence “Any charges that accrue due to incomplete or missing Shipping Instructions are the responsibility of the Consignor and Shipper.”

### **1.3.2 – Loading Railcars**

- add comma “equipment, that results from the.....”
- add sentence at the end of the paragraph “Customers are also liable for all damage to Carrier Cars while in their possession.”

## **2.6 – Demurrage and Private Car Storage Dispute Procedures**

-Remove item

## **Section 4 – Customer Switching**

-Typo in first sentence “line-haull” should read “line-haul”

### **4.1 – Customer Switching Charges (Other Than Rail Security-Sensitive Materials)**

-change “railcar” to “locomotive” next to the \$600.00

### **4.2 – Switching Orders**

- change sentence to read “CSXT will accept Customer switching requests by any of the following electronic or phone methods:”
- Remove Customer Service option
- Remove Fax option
- Add ShipCSX Mobile option
- Add Interactive Voice Response (IVR) at 1-877-ShipCSX (1-877-744-7279), Prompt 5, Prompt 2, Prompt 5 as an option
- Add a sentence after bullets “Faxed switch requests will not be processed.”

## **6.2 –PROCEDURES FOR DISPUTING INVOICES (\*\*NEW ITEM)**

-CSXT is committed to resolving disputed invoices fairly and efficiently. A Customer who wishes to dispute a charge should submit their dispute electronically via ShipCSX.

In order to be processed, a dispute must be:

- Clearly and fully described
- Specific in identifying the reasons for the claim
- Complete in the supporting documentation provided
- Submitted within 30 days from the time the bill is rendered

Once filed, a CSXT Customer Account Associate will investigate and report the company's acceptance or denial of the claim in writing. Customers must pay all undisputed portions of the bill as stated.

### **6.3 –OVERCHARGE CLAIMS (\*\*NEW ITEM)**

-Overcharge claims must be filed within one year of the original invoice.

### **9.1 – Customers Eligible for Reciprocal Switching**

- Augusta, GA location – remove Furst McNess Company
- Augusta, GA location – remove Linde, Inc.
- Boston, MA location – remove Boston Herald America
- Buffalo, NY location – remove Interstate Brands Corp
- Charlotte, NC location – remove Anchor Paper Corp
- Charlotte, NC location – remove Diamond Hill Plywood Company
- Charlotte, NC location – change Jones Chemical location from Chemway NC to Charlotte NC
- Cincinnati, OH location – remove Jergens Andrew Company
- Cleveland, OH location – remove Shell Sands
- Cleveland, OH location – remove Wabash Alloys
- Columbus, OH location – remove American Colloid Company
- Crawfordsville, IN location – change Temple Inland to International Paper
- Page 39 - add NS where 7 customers are listed starting with Awrey Bakeries at Livonia MI
- Detroit, MI location – remove Aetna Industries
- Detroit, MI location – remove Banner Lumber Company
- Detroit, MI location – remove Coil Steel Processing
- Detroit, MI location – remove IPMC
- Evansville, IN location – change Temple Inland to International Paper
- Grand Rapids, MI location – remove Besteman Produce
- Hagerstown, MD location – remove Steffey Findlay
- Indianapolis, IN location – remove Merchandise Warehouse
- Indianapolis, IN location – change Temple Inland to International Paper
- Lansing, MI location – add JAIL as an Interchange Partner - \$500 **(effective March 1, 2013)**
- Lansing, MI location – change Ashland Chemical to Nexeo Solutions LLC
- Marion, OH location – change Temple Inland to International Paper
- Memphis, TN location – change Penn Specialty Chemicals to Penn A Kem
- Opelika, AL location – remove Piedmont Fertilizer Company
- Petersburg, VA location – remove Seward Luggage Manufacturing Co
- Richmond, VA location – remove Duro Paper Bag Company
- Richmond, VA location – remove International Paper – 3400 Deepwater Terminal Road location
- Richmond, VA location – remove Southern Cold Storage

### 9.2 - Reciprocal Switching in Canada

(effective March 30, 2013)

Zone	Column 1 – Single Cars		Column 2 – 60 Cars	
Zone 1	<del>C\$185.00</del>	<b>\$229.00</b>	<del>C\$50.00</del>	<b>\$46.00</b>
Zone 2	<del>C\$200.00</del>	<b>\$248.00</b>	<del>C\$60.00</del>	<b>\$55.00</b>
Zone 3	<del>C\$240.00</del>	<b>\$284.00</b>	<del>C\$75.00</del>	<b>\$65.00</b>
Zone 4	<del>C\$315.00</del>	<b>\$251.00</b>	<del>C\$90.00</del>	<b>\$74.00</b>

### 9.3 –Interchange Error Movements

AO	add - \$150 Per Car
AOR	change from \$300 to \$500
ATN	change from \$150 to \$250
BLE	remove
BS	add - \$368 Per Car
CAGY	change from \$435 to \$500
CIND	change from \$390 to \$500
CNZR without...	change from \$125 to \$250
COEH	add - \$390 Per Car
CPDR	change from \$100 to \$390
CRL	change from \$160 to \$350
CSO	change from \$300 to \$390
CUOH	change from \$400 to \$500
EARY	change from \$230 to \$500
EIRC	add - \$200 Per Car
EPRY	remove
ESPN	add - \$285 Per Car
FCR	add - \$250 Per Car
IORY	change from \$200 to \$500
ISRR	change from \$150 to \$390
JAIL	add - \$1,000 Per Car
LVRJ	change from \$350 to \$400
MCER	change from \$150 to \$280
MMID	add - \$500 Per Car
MQT	add - \$465 Per Car
MS	change from \$700 to \$390
MSTR	add - \$390 Per Car
MVRY	change from \$250 to \$500
NCVA	add - \$390 Per Car
NSR	change from \$140 to \$150
OHCR	change from \$400 to \$500
PAL	change from \$200 to \$250
PN	add - \$250 Per Car
POHC	change from \$400 to \$500
PUCC	add - \$130 Per Car
PVRR	change from \$100 to \$250

SB (linehaul)	change to Per Car
SCRF	change from \$272 to \$390
SMW	add - \$500 Per Car
TCWR	add - \$300 Per Car
TNHR	add - \$390 Per Car
TRRA	change from \$117 to \$119
TSSR	change to Per Autorack
TTR	change from \$130 to \$155
URR	change from \$354 to \$379
VTR	add - \$435 Per Car
WGCR	add - \$390 Per Car
WW	add - \$300 Per Car
YB	change from \$400 to \$500

#### **9.4 – Glossary**

- Consignor:** change “Shipper” to “Freight Payer”
- Customer:** change “Shipper” to “Freight Payer”
- Diversion:** change “Shipper” to “Freight Payer”
- Diversion:** Remove language “or a change in the party responsible for payment of transportation charges (freight payer) of a Shipment.”
- Reconsignment:** add language after railcar “,or a change in the party responsible for payment of transportation charges (freight payer) of a Shipment.”
- RSSM:** (NEW DEFINITION)– are Rail Security-Sensitive Materials and means one or more of the categories and quantities of hazardous materials set forth in 49 C.F.R. §1580.100(b), including:
  - (1) A rail car containing more than 2,268 kg (5,000 lbs) of a Division 1.1, 1.2, or 1.3 (explosive) material, as defined in 49 CFR 173.50;
  - (2) A tank car containing a material poisonous by inhalation as defined in 49 CFR 171.8, including anhydrous ammonia, Division 2.3 gases poisonous by inhalation as set forth in 49 CFR 173.115(c), and Division 6.1 liquids meeting the defining criteria in 49 CFR 173.132(a)(1)(iii) and assigned to hazard zone A or hazard zone B in accordance with 49 CFR 173.133(a), excluding residue quantities of these materials; and
  - (3) A rail car containing a highway route-controlled quantity of a Class 7 (radioactive) material, as defined in 49 CFR 173.403.
- Shipper:** Change to “Freight Payer”
- Shipper Assigned Railcar:** Change “Shipper” to “Freight Payer – two times
- Ton:** (NEW DEFINITION) – means 2,000 pounds, avoirdupois weight.

#### **9.5 – Index**

- Remove “Reconsignment” in “Diversion, Reconsignment, and Other Changes to Shipping Instructions
- Remove “Dispute procedures (2.6)” from Private Car Storage
- Move Dispute Procedures to 6.2
- Change Page 6 to 7 for Diversion and Other Changes to Shipping Instructions