

FAQ's:

Q: What happened to the Full Text Price Lists?

A: Effective November 1, 2015 all Public Pricing documents will be located in [ShipCSX](#).

Q: Do I need to have an account to access ShipCSX?

A: Yes, you will need to register and receive a userID in order to access ShipCSX.

Q: How do I register for a ShipCSX account?

A: To register for a ShipCSX account, click [HERE](#), follow the  button and use the CSX Customer link.

Q: Once I have a ShipCSX account do I need to do anything else?

A: Yes, once your account has been created, email CSXpricedist2@csx.com with your account number and we will grant you Pricing Document access

Q: Will I have access to all Public Pricing Documents?

A: If you are a customer, you will have the ability to view all public documents. If you are a railroad, please see the next question.

Q: As a railroad, what will I have access to?

A: You will be able to access the division sheets for your railroad only.

Q: How do I access Public Pricing Documents once I'm in ShipCSX?

A: Follow these steps:

1. Go to the Plan tab and select Pricing Documents.
2. From the Pricing Documents landing page, click on the Search link.
3. Select Price Authority Agency (CSXT), enter the document number in the Reference # field (i.e. 2062) and click Go.
4. To see the specific changes to the price list, select View Workbook. The excel file opens in a new window.
5. To narrow your selection, turn on your excel filters and filter by the highest update number in the column 'Pub Version' (scroll to the second to the last column of the spreadsheet).
6. To view a summary of changes, choose from Letters and select the PDF file 'View Letter' from the drop-down list. In the event of a supplement update, choose the supplement that corresponds to the number in parenthesis as indicated above. The first paragraph of the PDF document will tell you what has changed.

Q: Can I subscribe to receive notices from ShipCSX, like I did on CSX.com?

A: Yes, follow the steps below to subscribe to Public Price notices.

1. Go to the Plan tab and select Pricing Documents
2. Click on the My Subscription link

3. Select the 'Search Publications to Subscribe' tab
4. Scroll down to see the full list of available Public Documents
5. Click on the subscribe button to the right of the Commodity description to subscribe to a single publication, or
6. Click on the box to the left of the publication name(s) and scroll to the bottom of the list and click subscribe to do so for multiple.