

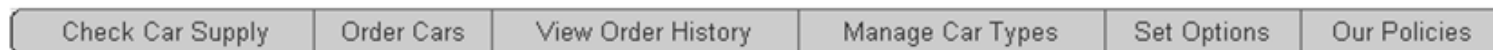
# Solicitud de Equipo ShipCSX

PASO 1: Ubíquese sobre el tabulador "Plan"



You are here: [ShipCSX](#) > [Plan](#) > [Car Order](#)

PASO 2: Haga clic en el enlace "Car Order"



### Welcome to Car Order

#### On-Time Ordering Helps Everyone


Always keeping at least 2 weeks of orders on our system goes a long way to helping us get you the cars you need. This is especially true, at the moment, because many of our car types are in short supply.

Just remember -

- Order with plenty of lead time - ordering 2 weeks out is ideal!
- Modify your orders for future weeks as your needs change.

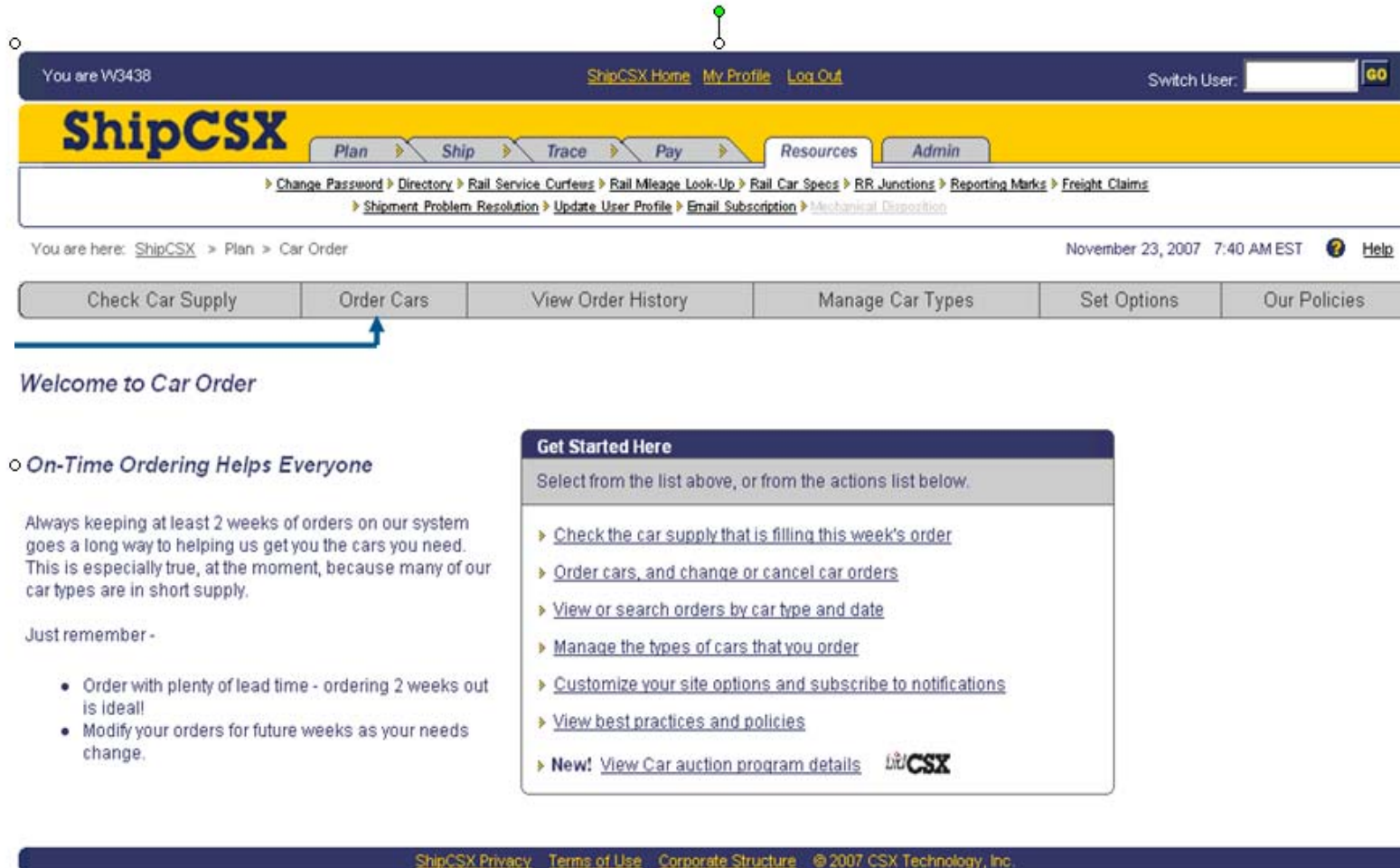
#### Get Started Here

Select from the list above, or from the actions list below.

- ▶ [Check the car supply that is filling this week's order](#)
- ▶ [Order cars, place forecasts, and change or cancel car orders](#)
- ▶ [View or search orders by car type and date](#)
- ▶ [Manage the types of cars that you order](#)
- ▶ [Customize your site options and subscribe to notifications](#)
- ▶ [View best practices and policies](#)
- ▶ **New!** [View Car auction program details](#) 



Haga clic en  
“Order Cars”  
(ordenar equipo)  
para comenzar!



The screenshot shows the my ShipCSX website interface. At the top, a dark blue header contains the user ID 'You are W3438', links for 'ShipCSX Home', 'My Profile', and 'Log Out', and a 'Switch User' field with a 'GO' button. Below this is a yellow banner with the 'ShipCSX' logo and navigation tabs: 'Plan', 'Ship', 'Trace', 'Pay', 'Resources', and 'Admin'. A secondary navigation bar lists various services like 'Change Password', 'Directory', 'Rail Service Curfews', etc. The main content area shows the breadcrumb 'You are here: ShipCSX > Plan > Car Order' and a date/time stamp 'November 23, 2007 7:40 AM EST'. A horizontal menu contains buttons for 'Check Car Supply', 'Order Cars' (highlighted with a blue arrow), 'View Order History', 'Manage Car Types', 'Set Options', and 'Our Policies'. Below the menu, the text 'Welcome to Car Order' is displayed. On the left, a section titled 'On-Time Ordering Helps Everyone' explains the importance of lead time and lists reminders. On the right, a 'Get Started Here' box provides a list of actions like 'Check the car supply that is filling this week's order' and 'Order cars, and change or cancel car orders'. The footer contains links for 'ShipCSX Privacy', 'Terms of Use', 'Corporate Structure', and a copyright notice for 2007 CSX Technology, Inc.

You are W3438 [ShipCSX Home](#) [My Profile](#) [Log Out](#) Switch User:  [GO](#)

**ShipCSX** [Plan](#) [Ship](#) [Trace](#) [Pay](#) [Resources](#) [Admin](#)

[Change Password](#) [Directory](#) [Rail Service Curfews](#) [Rail Mileage Look-Up](#) [Rail Car Specs](#) [RR Junctions](#) [Reporting Marks](#) [Freight Claims](#)  
[Shipment Problem Resolution](#) [Update User Profile](#) [Email Subscription](#) [Mechanical Disposition](#)

You are here: [ShipCSX](#) > [Plan](#) > [Car Order](#) November 23, 2007 7:40 AM EST [Help](#)

[Check Car Supply](#) [Order Cars](#) [View Order History](#) [Manage Car Types](#) [Set Options](#) [Our Policies](#)

Welcome to Car Order

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**Get Started Here**

Select from the list above, or from the actions list below.

- ▶ [Check the car supply that is filling this week's order](#)
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- ▶ [Customize your site options and subscribe to notifications](#)
- ▶ [View best practices and policies](#)
- ▶ **New!** [View Car auction program details](#) 

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**PASO 1:** Seleccione la Ubicación y el tipo de carro en caso necesario

### Place and Manage Orders

[Contact CSX](#)

To place or modify an order, click in an active date field, enter the number of cars needed, click order, and finish by clicking submit. To cancel an order for an entire week, click the cancel button and finish by clicking submit.

#### Location and Car Type

[Help](#)

Orders are based on the selected location and car type.

Location:

Car Type: COMPANY MATERIAL | CO MATL GONS | CO MTL SCRAP/NEW

**PASO 2:** Seleccione el botón de "Order" en el Calendario para Ordenes

**PASO 3:** Díganos cuántos carros necesita para cada día de la semana que tiene servicio.

**PASO 4:** Haga clic en "Submit" para ingresar la solicitud

Order Calendar		Max Cars Per Order: 999								<a href="#">Help</a>
Choose Order, Cancel action or <a href="#">restore</a> the original values.			Enter the number of cars you want to order for each day.							
Order #	Order	Cancel	Mo	Tu	We	Th	Fr	Sa	Su	Total
CO888931	<input type="button" value="Order"/>	<input type="button" value="Cancel"/>	Mar 12 <input type="text" value="0"/>	13 <input type="text" value="0"/>	14 <input type="text" value="0"/>	15 <input type="text" value="0"/>	16 <input type="text" value="0"/>	17 <input type="text" value="0"/>	18 <input type="text" value="0"/>	0
	<input type="button" value="Order"/>	<input type="button" value="Cancel"/>	19 <input type="text" value="0"/>	20 <input type="text" value="0"/>	21 <input type="text" value="0"/>	22 <input type="text" value="0"/>	23 <input type="text" value="0"/>	24 <input type="text" value="0"/>	25 <input type="text" value="0"/>	0
	<input type="button" value="Order"/>	<input type="button" value="Cancel"/>	26 <input type="text" value="0"/>	27 <input type="text" value="0"/>	28 <input type="text" value="0"/>	29 <input type="text" value="0"/>	30 <input type="text" value="0"/>	31 <input type="text" value="0"/>	Apr 1 <input type="text" value="0"/>	0
	<input type="button" value="Order"/>	<input type="button" value="Cancel"/>	2 <input type="text" value="0"/>	3 <input type="text" value="0"/>	4 <input type="text" value="0"/>	5 <input type="text" value="0"/>	6 <input type="text" value="0"/>	7 <input type="text" value="0"/>	8 <input type="text" value="0"/>	0
	<input type="button" value="Order"/>	<input type="button" value="Cancel"/>	9 <input type="text" value="0"/>	10 <input type="text" value="0"/>	11 <input type="text" value="0"/>	12 <input type="text" value="0"/>	13 <input type="text" value="0"/>	14 <input type="text" value="0"/>	15 <input type="text" value="0"/>	0
	<input type="button" value="Order"/>	<input type="button" value="Cancel"/>	16 <input type="text" value="0"/>	17 <input type="text" value="0"/>	18 <input type="text" value="0"/>	19 <input type="text" value="0"/>	20 <input type="text" value="0"/>	21 <input type="text" value="0"/>	22 <input type="text" value="0"/>	0

[Next](#)

Made a mistake or want to start over? Click [restore](#) to reset the calendar to its original values.



Una vez que haya completado su Orden, presione el boton "Next" (siguiente). Revise su orden y entonces haga clic en "Submit" para ingresar su orden.

Despues de que haya ingresado su orden, se le asignara un Número de Orden

- Haga clic en el "link" debajo del número de orden para visualizar su estado de abastecimiento de equipo.

Order Calendar										Max Cars Per Order: 999	<a href="#">? Help</a>
Choose Order, Cancel action or <a href="#">restore</a> the original values.			Enter the number of cars you want to order for each day.								
Order #	Order	Cancel	Mo	Tu	We	Th	Fr	Sa	Su	Total	
<a href="#">C0699921</a>	<input checked="" type="radio"/>	<input type="radio"/>	Mar 12	13	14	15	16	17	18	0	
	<input type="radio"/>	<input type="radio"/>	19	20	21	22	23	24	25	0	
	<input type="radio"/>	<input type="radio"/>	26	27	28	29	30	31	Apr 1	0	
	<input type="radio"/>	<input type="radio"/>	2	3	4	5	6	7	8	0	
	<input type="radio"/>	<input type="radio"/>	9	10	11	12	13	14	15	0	
	<input type="radio"/>	<input type="radio"/>	16	17	18	19	20	21	22	0	

Made a mistake or want to start over? Click [restore](#) to reset the calendar to its original values.

[Next](#)





### Place and Manage Orders

[Contact CSX](#)

To place or modify an order, click in an active date field, enter the number of cars needed, click order, and finish by clicking submit. To cancel an order for an entire week, click the cancel button and finish by clicking submit.

Location and Car Type

Orders are based on the selected location and car type.

Location: CSXT BRIDGE SHOP ( BARBOURSVILLE, WV)

Car Type: COMPANY MATERIAL | CO MATL GONS | CO MTL SCRAP/NEW

Para cancelar una orden haga clic en la opción cancelar y presione el botón "Submit"

Order Calendar

Choose Order, or Cancel action or restore the original values.

Enter the number of cars you want to order for each day.

Order #	Order	Cancel	Mo	Tu	We	Th	Fr	Sa	Su	Total
80712510	<input type="radio"/>	<input type="radio"/>	Nov 26	27	28	29	30	Dec 1	2	2
	<input type="radio"/>	<input type="radio"/>	3	4	5	6	7	8	9	0
	<input type="radio"/>	<input type="radio"/>	10	11	12	13	14	15	16	0
	<input type="radio"/>	<input type="radio"/>	17	18	19	20	21	22	23	0
	<input type="radio"/>	<input type="radio"/>	24	25	26	27	28	29	30	0
	<input type="radio"/>	<input type="radio"/>	31	Jan 1	2	3	4	5	6	0


[Add user comments](#)



This screen allows you to view the status of ordered cars.

Verifique los  
carros en ruta que  
han sido  
asignados a su  
Orden

Check Car Supply	Order Cars	View Order History	Manage Car Types	Set Options	Our Policies
------------------	------------	--------------------	------------------	-------------	--------------

Car Supply Status										Max Days Late: 1										 Help	
Clicking an underlined number in the table links you to detail for the cars. Orders will have an order number.																					
On hand at your facility : <u>1</u>		This week: 03/12/07    Order #: <u>C0687175</u>									Next week: 03/19/07    Order #: <u>C0687176</u>										
		EA	Mo	Tu	We	Th	Fr	Sa	Su	Total	EA	Mo	Tu	We	Th	Fr	Sa	Su	Total		
Order:		-	-	-	-	2	-	x	x	2	-	-	-	-	1	-	x	x	1		
Cars Placed																					
Empties		<u>1</u>	-	-	-	-	-	x	x	<u>1</u>	-	-	-	-	-	-	x	x	-		
Reloads		-	-	-	-	-	-	x	x	-	-	-	-	-	-	-	x	x	-		
Total Placed		<u>1</u>	-	-	-	-	-	x	x	<u>1</u>	-	-	-	-	-	-	x	x	-		
Cars Planned																					
CP'd		-	-	-	-	-	-	x	x	-	-	-	-	-	-	-	x	x	-		
At CSX Yard		-	-	-	-	-	-	x	x	-	-	-	-	-	-	-	x	x	-		
En Route		-	-	-	-	-	-	x	x	-	-	-	-	-	-	-	x	x	-		
Predicted Cars		-	-	1	-	-	-	x	x	1	-	-	1	-	-	-	x	x	1		
Total Planned		-	-	1	-	-	-	x	x	1	-	-	1	-	-	-	x	x	1		
Cars Rejected		<u>(1)</u>	-	-	-	-	-	x	x	<u>1</u>	-	-	-	-	-	-	x	x	-		
Total Supply		-	-	1	-	-	-	x	x	1	-	-	1	-	-	-	x	x	1		
Order:		-	-	-	-	2	-	x	x	2	-	-	-	-	1	-	x	x	1		
Surplus / Short()		-	-	1	-	(2)	-	-	-	(1)	-	-	1	-	(1)	-	-	-	0		
Status: Open											Status: Open										
Entered by: suzanne brown on 03/09/07											Entered by: suzanne brown on 02/19/07										



Esta pantalla le permite ver el Histórico de sus órdenes

Haga clic en “View Order History” para comenzar.



### Order History List

For access to all your car orders for the last 12 months, use the drop-down fields to select the information you'd like to see then click the 'GO' button. Sort the data by clicking on a column header. For details of a particular order, select the 'View' link on that row.

Seleccione su ubicacion

**Location** [? Help](#)

Select a location to view its car order history.

Search by: ☒ IDSKey ☐ Car Order #  [Go](#) or [Find Company Name](#)

Location:

Haga clic aquí para seleccionar el marco de tiempo para revisar.  
Haga clic en GO!

**Order History** [? Help](#) Total Orders: 0

Select the information you'd like to see then click the 'GO' button.

Show:   [GO](#)

<a href="#">Week Of</a>	<a href="#">Order #</a>	<a href="#">Ver. #</a>	<a href="#">Car Type</a>	<a href="#">Status</a>	<a href="#">Order</a>	<a href="#">Supplied</a>
Please make selections above to view your car orders.						

▲ ▼ = Indicates the column is sorted in ascending or descending order. Click on column name to sort or change sort direction.





Esta pantalla le permite agregar otros tipos de equipo a su perfil.

1. Haga clic en “Manage Car Types” (administrar tipos de carro) para comenzar

Check Car Supply	Order Cars	View Order History	<b>Manage Car Types</b>	Set Options	Our Policies
------------------	------------	--------------------	-------------------------	-------------	--------------

### Car Types

Manage the types of cars that you order to meet your shipping needs. From here, you add or delete car types, request activation of inactive ones, and place orders for cars. To add a new car type click on 'Create New Car Type' in the grey bar.

**Location** [Help](#)

Select a location to see all your car types.

Location:

Car Types <a href="#">Help</a>		
<a href="#">Create New Car Type</a>		
Actions	Status	Car Type
<a href="#">Place Order</a> <a href="#">Delete</a>	<a href="#">Active</a>	COMPANY MATERIAL CO MAT'L GONS   CO MTL SCRAP/NEW

Estado del perfil

2. Haga clic en “Create a New Car Type” (crear un nuevo tipo de carro)



### Crear un Nuevo Tipo de Carro

Crear un nuevo tipo de Carro es tan sencillo como seleccionar el tipo de carro y sus atributos. Una vez que todos los atributos han sido seleccionados, haga clic en "Create"

1. Seleccione la ubicación y la categoría del carro

2. Seleccione cada Sub-Categoría de la lista para finalizar con el perfil.

3. Haga clic en "Create" (Crear)

New Car Type Selection Help

Select a location then an equipment category. Proceed by selecting subcategories until no more choices are provided.

Location: CSXT SHOP GENERAL FOREMAN (, JACKSONVILLE, FL)

Equipment Category: BOXCAR

Sub-Category: 50 FT

Sub-Category: PAPER BOXCARS

Sub-Category: ALL STANDARD

Sub-Category: ALL TYPES

You have completed all the steps to create a new car type. Click 'Create' to request the new car type or 'Cancel' to return to the previous screen.

Please note that we will accept orders based on this new car type, but will not begin moving cars to satisfy the order until Car Management has activated the car type. You will get a confirmation e-mail from Car Management upon activation.

Cancel

Create



**A new car type has been requested.**

Location: CSXT BRIDGE SHOP (, BARBOURSVILLE, WV)

Car Type: BOXCAR  
50 FT | PAPER BOXCARS | ALL STANDARD | ALL TYPES

Please note that we will accept orders based on this new car type, but will not begin moving cars to satisfy the order until Car Management has activated the car type. You will get a confirmation e-mail from Car Management upon activation.

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La pantalla de tipo de carro indica que el nuevo perfil ha sido creado

Este mensaje muestra que el perfil está inactivo

**Location and Car Type** [Help](#)

Orders are based on the selected location and car type.

Location: CSXT BRIDGE SHOP (, BARBOURSVILLE, WV)

Car Type: BOXCAR | 50 FT | PAPER BOXCARS | ALL STANDARD | ALL TYPES

**Order Calendar** [Help](#)

**This car type is not currently active. Orders can be placed but cars will not start moving until the car type is activated. ⚠**

Choose Order, or Cancel action or [restore](#) the original values.

Enter the number of cars you want to order for each day.

Order #	Order	Cancel	Mo	Tu	We	Th	Fr	Sa	Su	Total
			Nov 26	27	28	29	30	Dec 1	2	0
				0	0	0	0	0	0	0



Contacte al Departamento de Administracion de Flota para activar sus nuevos perfiles de equipo

Check Car Supply	Order Cars	View Order History	Manage Car Types	Set Options	Our Policies
------------------	------------	--------------------	------------------	-------------	--------------

## Car Type Detail

[Return to previous](#) [Contact CSX](#)

Profile Information		<a href="#">? Help</a>
<b>Equipment Category:</b>	COMPANY MATERIAL	
<b>Special Program:</b>		
<b>Equipment Manager:</b>	U5295	<b>Created By:</b> U5295
<b>Status:</b>	Active	<b>Creation Date:</b> 02/28/05
<b>Description:</b>	COMPANY MATERIAL   CO MAT'L GONS   CO MTL SCRAP/NEW	<b>Last Modified By:</b> U5295
	<b>Phone Nbr:</b>	<b>Last Modified Date:</b> 05/11/05

Equipment Category List	<a href="#">? Help</a>
FREE RUNNING SCRAP & NEW MATL LDG GONS	



## !!!NOTA IMPORTANTE!!!

Una vez que haya creado un perfil, prosiga y requisiite su solicitud de equipo en la ventana de Calendario de “Car Order”. La orden quedará en “suspense” mientras el perfil se encuentre inactivo.

Debera ser activado por personal del Departamento de Administracion de Flota de CSX, antes que los carros puedan ser asignados a esa orden. Un enlace en la página del perfil le permitirá enviar un correo-electrónico al Departamento de Administración de Flota para activar el perfil.

Por favor llame al 1-877-ShipCSX (877-744-7272) desde Estados Unidos, opción 2, 1 si necesita activar un perfil o si requiere mayor asistencia.





### Car Order Set Options

eBusiness  
WORKSHOP

Check Car Supply   Order Cars   View Order History   Manage Car Types   **Set Options**   Our Policies

---

**Customize Page Views** [Help](#)

Select how many records to show per page.

Order History: ☒ 25 ☐ 50 ☐ 75 ☐ 100

Order History Details: ☐ 25 ☒ 50 ☐ 75 ☐ 100

Car Supply Detail: ☐ 25 ☐ 50 ☒ 75 ☐ 100

**Update**

---

**E-mail Notification Options** [Help](#)

Send notifications for the following events.

Subscribe Me (Click in the check box to subscribe or unsubscribe)	Subscribe Others (Type in an email address and press 'Enter' to add another)
<input checked="" type="checkbox"/> <b>Car Order - Demand Update Reminder</b> Remind me weekly to update my future orders to reflect my current car supply needs.	<input type="text"/>
<input checked="" type="checkbox"/> <b>Car Order - Future Order Reminder</b> Notify me when I have submitted an order for the coming week without submitting orders for future demand.	<input type="text"/>
<input checked="" type="checkbox"/> <b>Order Modified</b> Notify me when someone else has modified my order	<input type="text"/>

**Update**

Selecione el número de unidades para ser mostradas en el Histórico de Ordenes, en Detalles de Histórico de Ordenes, y en el de Detalle del Abastecimiento de equipo.

Suscríbase a los recordatorios para actualizar sus Solicitudes de Equipo y para futuras Ordenes

Haga clic en "Update" (actualizar)



Esta pantalla de provee acceso a informacion de CSX como la tarifa de servicios diversos como Intercambios, Demoras y cargos por otros Servicios Diversos. Haga clic en "Our Policies" (nuestras políticas) para empezar!



### CSX Policies and Best Practices

#### Best Practices

- ▶ Place orders at least three weeks in advance. Up to six weeks of orders may be entered.
- ▶ You may adjust your demand at any time, but late orders or order increases will have a lower probability of fulfillment.
- ▶ Reduce or cancel orders immediately if cars are no longer needed. You may be charged \$330 per car for cars placed and not used.
- ▶ Unfilled orders do not carry over to the following week. Next week's orders should be increased or new orders input for the remaining quantities needed.
- ▶ Daily order quantities should not exceed available track capacity at your location.

#### CSX Policies\*

##### Empty Cars Ordered And Not Used - (Item 12060 of Tariff CSXT 8100)

- ▶ The provisions of this Item are applicable to cars that are ordered for loading and subsequently refused, rejected or the order cancelled.

##### Cars Actually Placed For Loading

- ▶ When an empty car has been placed for loading and is subsequently released back to CSXT without being used in revenue service, the service of placing and pulling the empty car will be subject to a per car charge of . . . \$330.00 (This charge is NOT applicable on cars rejected account defective or unfit for loading.)

##### Car Orders Cancelled Prior To ACTUAL PLACEMENT

- ▶ The provisions of this part are applicable only to Covered Hopper Cars having a capacity of 4,000 cubic feet or greater, A.A.R. Car Type Codes C-113 or C-114. When notification is given that an empty car is available for placement and the order for the car is cancelled prior to ACTUAL PLACEMENT, such cancellation will be subject to a charge for each car refused of . . . \$165.00 (ACTUAL PLACEMENT is understood to mean, when a car is placed in an accessible position for loading or at a point designated by the party ordering the car.)

\*For complete and official CSX policies, please consult [Tariff CSXT 8100](#) 

Enlaces a nuestra tarifa 8100 en versión PDF.





# Políticas y Mejores Prácticas para Solicitudes de Equipo

## Mejores Prácticas de Solicitud de Equipo

### Bienvenidos a Solicitud de Equipo (Car Order)

El ordenamiento a tiempo nos ayuda a todos.

Solo Recuerde:

Solicitar con 3 semanas de anticipación es lo ideal y contribuye para tener la mejor oportunidad para el abastecimiento de su equipo. Su solicitud puede ser en forma de órdenes multi-semanal u Ordenes y planeacion.

### Políticas de CSX y Mejores Prácticas

#### Mejores Prácticas:

**Ordene con suficiente tiempo de anticipación-** El mantener por lo menos 3 semanas de solicitudes de equipo en nuestro sistema nos ayuda muchísimo para obtener las unidades que usted necesita.

- Asegúrese de modificar sus órdenes para semanas futuras conforme cambien sus necesidades.
- Sus carros solicitados por día, no deberán exceder la capacidad de su espuela y los días de servicio de la ubicación seleccionada.
- Como mínimo, las órdenes de equipo o los incrementos a una orden deberán estar en el sistema con 7 días de anticipación. En el entendido de que no es la ventana ideal, aún podría haber la oportunidad de asegurarle un abastecimiento de equipo, para la mayoría de los tipos de carros.
- Las órdenes que no fueron completadas en la semana solicitada, no se pasan automáticamente a la semana siguiente. Deberán ser re-enviadas si la demanda aún se mantiene.
- Favor de actualizar o cancelar sus órdenes en cuanto sepa que no necesitará los carros.



Where **convenience** meets **customization**.

### Programado para el 1ro de Diciembre del 2010

- Los usuarios de ShipCSX ya no podrán ordenar equipos en días no programados para servicio por CSX
- Una vez que se ha ingresado la solicitud de equipo, la solicitud de equipo no estará disponible para modificaciones durante ese día y 2 días adicionales
- Cualquier otra modificación en un periodo de 7 días requerirá de la Aprobación de la Gerencia de Equipo
- Una vez que se ha ingresado el cambio requerido, la Gerencia de Equipo puede indicar que el requerimiento ha sido recibido respondiendo por correo electrónico indicando que el requerimiento está en estado pendiente
- Una vez que se llega a una decisión, la Gerencia de Equipo notificará al usuario de ShipCSX por correo electrónico

