

Facturacion

- Opciones de EDI Facturación
- Vista de las herramientas de Contabilidad de SHIPCSX
- Texto de ayuda
- Aplicar para crédito “EFT” transferencia de fondos.
- Mejoras a futuro
- Retroalimentación
- Cómo contactar a CSX
- Preguntas



- EDI 410/820 a través de un tercero
- EDI 410/820 FTP directo (B2B)
- Herramientas de ShipCSX
 - Nos enfocaremos en las herramientas de ShipCSX para visualizar, imprimir y disputar facturas, recibir facturas por correo electrónico y programar pagos por diferentes vías.



Métodos de Pago

- ACH Debit – Corp debit or Manual Debit
- ACH Credit
- Wire Transfer
- Pay by Check



- **E-Pay Pago Electrónico “Débito” (CSX-pagos programados)**
 - El cliente se programa para pagos semanales
 - El cliente puede ingresar el monto del pago, cambiarlo y disputar via ShipCSX
 - Se pueden llevar a cabo cambios 24x7 hasta un día antes del vencimiento
 - El cliente controla el monto a se debitado por CSX
 - No se incurre en cargos financieros con el proceso de auto-débito

- **E-Pay Pago por Débito “Manual” (el cliente programa los pagos)**
 - El cliente ingresa el monto a pagar y sus disputas a través de ShipCSX
 - El cliente controla el monto a ser debitado por CSX
 - Se pueden incurrir en cargos Financieros si se programan los pagos fuera de los términos del crédito

Para pagos electrónicos “e-pay”, contacte a nuestro equipo de “e-Business al 1-877-ShipCSX (1-877-744-7279).



➤ **ACH Crédito / 820**

- El cliente envía fondos electrónicos vía transferencia mediante la transmisión 820 EDI a su banco
- CSX requiere un formato estándar que pueda adaptarse “en-casa”
- Los mejores candidatos para este tipo de programa son los clientes con facturación EDI a través de transmisión 410
- La aplicación de efectivo puede ser mejorada de manera significativa con este proceso

➤ **E-Pay Credito (cliente con pagos programados)**

- El cliente selecciona y programa las facturas a ser pagadas vía ShipCSX
- El cliente indica el monto y disputa via ShipCSX
- ShipCSX-crea un número de rastreo que se envía con el pago.
- La aplicación de efectivo puede ser mejorada significativametne con este proceso.

Para pagos por crédito “e-Pay”, contacte a nuestro equipo de “e-Business” al 1-877-ShipCSX (1-877-744-7279)



How tomorrow moves [CSX]

[ShipCSX Home](#)
[Plan](#)
[Ship](#)
[Trace](#)
[Pay](#)
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You are here: [ShipCSX](#) > [Pay](#) > [Account Invoices](#) August 19, 2008 7:58 AM EDT [Help](#)

[Summary](#)
[Account Aging](#)
[Disputes](#)
[Payments](#)
[Options](#)
[Our Policies](#)

Account Summary

View the current and past due status of your account. The table below calculates based on the patron locations you are assigned. You can view the locations with the 'Show Locations' link in the table.

Filter Selection

Search:

Current View: National Account:

Haga clic aquí para ver la página de resumen sobre sus Facturas.

Account Summary Help											
National Account: Railroad Customer											
Show Locations											
		Total Unpaid		Total Balance Due		Special Collections		Litigation		Totals	
		# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount
Carload	CSXT Rail	6	\$14,050.88	0	\$0.00	0	\$0.00	0	\$0.00	6	\$14,050.88
Incidental	CSXT Rail Demurrage	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
	All Other (CSXT Rail)	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
	Finance Charge	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
	Transflo	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
All		6	\$14,050.88	0	\$0.00	0	\$0.00	0	\$0.00	6	\$14,050.88



Summary	Account Aging	Disputes	Payments	Options	Our Policies
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Account Summary

View the current and past due

ow calculates based on the patron locations you are assigned. You can view the locations with the 'Show Locations' link in the table.

Filter Selection
[Help](#)

Search: Freight Bill # Find

Current View: DEFAULT Go National Account Railroad Customer

Haga clic para expandir o colapsar los detalles de las columnas

Haga clic para ver todas sus facturas

Account Summary

National Account: Railroad Customer

Show Locations

		Total Unpaid		Total Balance Due		Special Collections		Litigation		Totals	
		# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount
Carload	CSXT Rail	4136	\$15,437,283.47	3236	(\$921,417.23)	0	\$0.00	0	\$0.00	7372	\$14,515,866.24
Incidental	CSXT Rail Demurrage	72	\$657,680.00	8	\$196.39	0	\$0.00	0	\$0.00	80	\$657,876.39
	All Other (CSXT Rail)	121	\$106,340.73	2	(\$5,266.32)	0	\$0.00	0	\$0.00	123	\$101,074.41
	Finance Charge	192	\$191,136.52	0	\$0.00	0	\$0.00	0	\$0.00	192	\$191,136.52
	Transflo	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
All		4521	\$16,392,440.72	3246	(\$926,487.16)	0	\$0.00	0	\$0.00	7767	\$15,465,953.56



Summary	Account Aging	Disputes	Payments	Options	Our Policies
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National Account Selection 	
Aging information is based on the National Account below.	
National Account:	Railroad Customer

You can view the age of your bills, by clicking the Account Aging tab on the navigation bar.

Account Aging 

Click on any link in the table below to drill down for details.

			0-15 Days		16-30 Days		31-90 Days		>90 Days		Totals	
			# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount
Carload	CSXT Rail	Undisputed	1977	\$6,929,202.00	1372	\$4,759,709.05	1045	\$2,802,645.10	2149	\$175,620.91	6543	\$14,667,177.06
		Disputed	1	\$354.12	22	\$2,854.36	150	\$30,183.36	831	\$31,492.04	1004	\$64,883.88
		All	1978	\$6,929,556.12	1394	\$4,762,563.41	1195	\$2,832,828.46	2980	\$207,112.95	7547	\$14,732,060.94
	CSXT Rail Demurrage	Undisputed	19	\$365,240.00	1	\$990.00	13	\$179,490.00	40	\$52,290.00	73	\$598,010.00
		Disputed	0	\$0.00	0	\$0.00	6	\$74,396.22	2	\$1,620.00	8	\$76,016.22
		All	19	\$365,240.00	1	\$990.00	19	\$253,886.22	42	\$53,910.00	81	\$674,026.22

Usted puede ver cada factura haciendo clic en los vínculos de cualquiera de las columnas



- Vista condensada, expandida o vistas a la medida
- Descarga a una hoja de cálculo
- Envío de copias PDF por correo electrónico
- Impresión de facturas individuales
- Seleccione facturas para disputa o programe el pago
- Envíe un correo a su representante de “Customer Accounting”



Summary	Account Aging	Disputes	Payments	Options	Our Policies
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Invoice Details

View the invoice details of your account. You can view the PDF invoice copy by clicking on the invoice number link.

National Account: | Railroad Customer

Carload CSXT Rail : Unpaid

Usted puede seleccionar ver la información condensada o expandida en las columnas de la facturación.

Filter Selection [? Help](#)

Search: Freight Bill # **Find**

Current View: ☐ CONDENSED ☒ EXPANDED-CARLOAD **Go** Actions: Download **Go**

Invoice Details [? Help](#)

☒ All ☐ Due Date: ☐ Summary Bill #: **Select** **Deselect**

Selected	Disputed	Credit/Debit	Summary Bill #	Printed	Account Type Desc	Aging Desc	Invoice #	Inv Date	Due Date	Billed Amt	Amt Rec	Bal Due
☐					UNPAID - PAST DUE	31 - 90	14895956	2008-04-14	2008-05-14	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24842684	2008-04-22	2008-05-22	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24832626	2008-04-21	2008-05-30	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24910764	2008-04-28	2008-05-29	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24931902	2008-04-30	2008-05-30	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	0 - 15	24979980	2008-05-02	2008-06-01	1,419.00	0.00	1,419.00

Haga clic en cualquier vínculo para ver el detalle de cualquier factura





CSX TRANSPORTATION
CUSTOMER ACCOUNTING DEPT
P. O. BOX 44053
JACKSONVILLE FL 32231-4053

PAGE NO: 01

ORIGINAL FREIGHT BILL

FINANCE CHARGE 12%/YEAR ON
BILLS PAID AFTER DUE DATE

DIRECT QUESTIONS TO: CANDY LECOMPTÉ 904-279-4942	MAIL PAYMENTS TO: CSXT N/A 124134 1659 SOLUTIONS CENTER CHICAGO IL 60677-1006	DUE DATE 01/01/2006	AMOUNT DUE 1.00
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FAX NUMBER: (904) 279-5017

FREIGHT BILL NO: 1234567890 DATE: 01/01/2006

CAR CSXT 123456	KIND C112	LENGTH 3560	CAPACITY 3560	HEIGHT	BILLING ROAD 712	WAYBILL NUMBER 1234567890	DATE 8/01/05	BILL OF LADING NUMBER 1234567890	DATE 08/01/05
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ROUTE ROUTE INFORMATION	SHIPPER INVOICE	PRICE AUTHORITY CSXT 13510	STCC 4875648	SHIPPING METHOD PREPAID
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SHIPPER	PATRON CODE	CONSIGNEE	PATRON CODE
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SHIPPER ADDRESS INFO	CONSIGNEE ADDRESS INFO
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ORIGIN 062274 TUNIS, NC	DESTINATION 072246 PALMERTON, PA
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DESCRIPTION OF ARTICLES HAZARDOUS WASTE, HAZARDOUS WASTE, SOLID, N .O.S. (E061) NA3077 EQ	BAS	WEIGHT 189400	PKGS C/L	UNITS 1	RATE 0000.00	QL PC	FREIGHT 0000.00	ADVANCES	PREPAID 0000.00
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FUEL-SC	1	13.60	PW	0000.00	0000.00	0000.00	1.00	1.00
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TOTAL CHARGES 1.00

PAYMENT RECEIVED 1.00

RATE CODE: PC = PER CAR PW = PER CENT

FREIGHT BILLING ADDRESS



Invoice Details

View the invoice details of your account. You can view the PDF invoice copy by clicking on the invoice number link.

National Account: Railroad Customer

Carload CSXT Rail : Unpaid

Filter Selection Help

Search: Freight Bill # Find

Current View: CONDENSED Go Actions: Download Go

Invoice Details Help

☒ All
 ☐ Due Date:
☐ Summary Bill #:
Select Deselect

Selected	Disputed	Credit Debit	Summary Bill #	Printed	Account Type Desc	Aging Desc	Invoice #	Inv Date	Due Date	Billed Amt	Amt Rec	Bal Due
☐					UNPAID - PAST DUE	31 - 90	24750243	2008-04-14	2008-05-14	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24842684	2008-04-22	2008-05-22	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24832626	2008-04-21	2008-05-30	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24910764	2008-04-28	2008-05-29	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24931902	2008-04-30	2008-05-30	1,395.00	0.00	1,395.00

Paso 1- Seleccione el cuadro lateral izquierdo de la(s) factura (s) que desee descargar a excel.

Paso 2- Utilizando la lista de acciones del menú, seleccione "Download".

Paso 3- Haga clic en "Go"

La información desplegada en pantalla será descargada en una hoja de excel.

Opción: Se puede personalizar la vista de las columnas.



Summary	Account Aging	Disputes	Payments	Options	Our Policies
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Invoice Details

View the invoice details of your account. You can view the PDF invoice copy by clicking on the invoice number link.

National Account: Railroad Customer

Carload CSXT Rail : Unpaid

Filter Selection
Help

Search: Freight Bill # **Find**

Current View: CONDENSED **Go**

Actions:

- Download
- Download
- E-mail Bills in PDF Format
- E-mail Bills in ZIP Format

Go

Invoice Details
Help

☒ All
☐ Due Date:
☐ Summary Bill #:
Select **Deselect**

Selected	Disputed	Credit/Debit	Summary Bill #	Printed	Account Type Desc	Aging Desc	Invoice #	Inv Date	Due Date	Billed Amt	Amt Rec	Bal Due
☐					UNPAID - PAST DUE	31 - 90	24750243	2008-04-14	2008-05-14	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24842684	2008-04-22	2008-05-22	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24832626	2008-04-21	2008-05-30	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24910764	2008-04-28	2008-05-29	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	16 - 30	24931902	2008-04-30	2008-05-30	1,395.00	0.00	1,395.00
☐					UNPAID - CURRENT	0 - 15	24979980	2008-05-02	2008-06-01	1,419.00	0.00	1,419.00

Paso 1- Seleccione el cuadro lateral izquierdo de la(s) factura (s) que desee recibir por correo electrónico.

Paso 2- Utilizando la lista de acciones del menú, seleccione "E-mail Bills in PDF" (o Zip).

Paso 3- Haga clic en "Go"

Paso 4- En la siguiente página ingrese la dirección de correo a la cual desea enviar las facturas.

Paso 5- Haga clic en "OK"

Recibirá una confirmación en pantalla de que el/ las facturas han sido enviadas.

Haga clic en "Details List" para regresar a la pantalla anterior o en "Account Group Summary" para regresar a la pantalla de resumen de facturación.



Summary	Account Aging	Disputes	Payments	Options	Our Policies
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National Account Selection [Help](#)

Dispute information is based on the National Account below.

National Account: **Railroad Customer**

Dispute Summary [Help](#)

Click on any link in the table below to drill down for details.

		Open	Closed	All
Carload	CSXT Rail	1012	25	1037
Incidental	CSXT Rail Demurrage	7	0	7
	All Other (CSXT Rail)	1	2	3
	Finance Charge	0	0	0
	Transflo	0	0	0
All		1020	27	1047

Ahora usted puede seleccionar entre las disputas Abiertas, Cerradas o todas.



Summary	Account Aging	Disputes	Payments	Options	Our Policies
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Dispute Details

View a summary of the submitted and CSX created disputes for your specific location.

Ahora usted puede ver todas sus disputas, no sólo las que ha ingresado por ShipCSX

Dispute Details Return to previous Help										
Primary Name	Secondary Name	Invoice #	Dispute Date	Disputed By	Dispute Reason	Dispute Description	Status	Last Action Date	Tracking #	Comments
Carload	CSXT Rail	21948325	2008-01-28	Jane Doe	NS	No Record of Shipment	Open			El número de carro no corresponde a ninguno de nuestros récords
Carload	CSXT Rail	23656174	2008-05-01	CSX	74	BYPASS RATE PROMPT	Open			La tarifa no coincide
Carload	CSXT Rail	24512699	2008-05-03	CSX	57	RATE CHECK	Open			
Carload	CSXT Rail	24458895	2008-04-26	CSX	57	Disputa por "Fuel Surcharge"-por tarifa, por factura duplicada, por aplicación incorrecta de regla 11- tarifa integrada- dirección incorrecta o no-record del embarque	Open			Pagada con la factura FB123456859
Carload	CSXT Rail	24458902	2008-04-26	CSX	57		Open			
Carload	CSXT Rail	24367327	2008-04-21	CSX	57		Open			Carro cobrado con la factura FB 225566182
Carload	CSXT Rail	24353744	2008-04-19	CSX	57		Open			
Carload	CSXT Rail	24353756	2008-04-19	CSX	57		Open			Esa dirección no está en mis registros
Carload	CSXT Rail	24350569	2008-04-18	CSX	57		Open			El numero de carro no corresponde
Carload	CSXT Rail	24315913	2008-04-15	CSX	57		Open			

Ahora hay nuevas descripciones para las disputas



Invoice Details

View the invoice details of your account. You can view the PDF invoice copy by clicking on the invoice number link.

National Account: BUNGE MILLING INC

Carload CSXT Rail : Unpaid

Filter Selection
[Help](#)

Search: Freight Bill # [Find](#)

Current View: CONDENSED [Go](#)
Actions: Download [Go](#)

Invoice Details Help												
☒ All ☐ Due Date: ☐ Summary Bill #: Select Deselect												
Selected	Disputed	Credit/Debit	Summary Bill #	Printed	Account Type Desc	Aging Desc	Invoice #	Inv Date	Due Date	Billed Amt	Amt Rec	Bal Due
☐		Debit	25487027		UNPAID - CURRENT	0 - 15	25484412	2008-06-15	2008-06-30	3,372.00	0.00	3,372.00
☐		Debit	25487027		UNPAID - CURRENT	0 - 15	25484414	2008-06-15	2008-06-30	2,452.00	0.00	2,452.00
☐	Open	Debit	25562820		UNPAID - CURRENT	0 - 15	25267699	2008-05-28	2008-07-07	12,802.00	0.00	12,802.00
☐	Corrected Bill Issued	Debit	25409872		UNPAID - PAST DUE	16 - 30	25195072	2008-05-21	2008-06-23	4,191.00	0.00	4,191.00
☐	Open	Debit	25409872		UNPAID - PAST DUE	16 - 30	25363454	2008-06-04	2008-06-23	4,191.00	0.00	4,191.00

Dispute History Details

View a summary of your disputes on an individual invoice.

Dispute History Help					
Invoice Number : 25267699					
Dispute Date	Disputed By	Dispute Reason	Status	Tracking #	Comments
2008-06-23	Connie Reaktenwall	OC - Other	Open	T0024117	NOT MY INVOICE
2008-06-10	Patti Murphy	W/C - Wrong Customer	Rebilled to New Customer	T0023564	NEEDS BILLED TO BUNGE MILLING

[Close](#)

Patti Murphy

Company: BUNGE FOODS

Email: corporateaccountspayable@bunge.com

Phone #: (815) 5238085

[Use](#) [Corporate Structure](#) © 2008 CSX Technology, Inc.



Summary	Account Aging	Disputes	Payments	Options	Our Policies
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Invoice Details

View the invoice details of your account. You can view the PDF invoice copy by clicking on the invoice number link.

National Account: Railroad Customer

Carload CSXT Rail : Unpaid

Haga clic en las cajitas de las facturas que desea disputar y del menú desplegable de acciones "Actions" seleccione disputar.

Filter Selection
[Help](#)

Search: Freight Bill # [Find](#)

Current View: CONDENSED [Go](#)

Actions:

- Download
- Download
- E-mail Bills in PDF Format
- E-mail Bills in ZIP Format
- Dispute

Invoice Details
[Help](#)

☒ All ☐ Due Date: ☐ Summary Bill #:

Selected	Disputed	Credit/Debit	Summary Bill #	Printed	Account Type Desc	Aging Desc	Invoice #	Inv Date	Due Date	Billed Amt	Amt Rec	Bal Due
☐		Debit	25332054		UNPAID - CURRENT	0 - 15	25328419	2008-06-01	2008-06-16	1,483.00	0.00	1,483.00
☒		Debit	25162758		UNPAID - PAST DUE	16 - 30	25160068	2008-05-18	2008-06-02	2,544.00	0.00	2,544.00
☒		Debit	25162758		UNPAID - PAST DUE	16 - 30	25160069	2008-05-18	2008-06-02	2,544.00	0.00	2,544.00
☐		Debit	25241576		UNPAID - CURRENT	0 - 15	25239046	2008-05-25	2008-06-09	2,544.00	0.00	2,544.00



Pay/Dispute

Actions:

Invoice #	Invoice Date	Billed Amount	Amt Rec	Sched Amt	Bal Due	Dispute Date	Dispute Reason	Comments
24636016	2008-04-18	3,451.00	0.00	0.00	3,451.00			
Totals		\$3,451.00	\$0.00	\$3,451.00	\$3,451.00			

Page 1

PDF = To view PDFs requires the Adobe® Acrobat® Reader® plug-in. To download the plug-in, click on the Adobe® icon and follow the directions on the Adobe® website.

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Dispute Reason dropdown menu:

- Duplicate Bill
- Fuel Surcharge Mileage
- No Record of Shipment
- Other
- Prepaid/Collect
- Rule 11/Thru
- Wrong Address
- Wrong BOL #
- Wrong Contract/Tariff

Adobe Acrobat Reader icon

Paso 1- Utilice el menú desplegable en la Razon de Disputa “Dispute Reasons”, para seleccionar la razón de su disputa y agregar comentarios.

Paso 2– Usted puede enviar por correo información adicional a CSX haciendo clic en el ícono con un sobre

Paso 3- Presione “Go”.



Submitted Disputes Help

Actions:

Download

Go

Invoice #	Download	Print	Billed Amt	Amt Rec	Sched Amt	Bal Due	Dispute Reason	Dispute comments
14895956	2006-07-16		1,533.00	0.00	1,533.00	1,533.00	Duplicate Bill	paid on fb 12345678
14895841	2006-07-16		2,112.99	0.00	2,112.99	2,112.99	Wrong Address	pls bill to abc cherry lane, 32155

Una vez que usted ingrese una disputa, usted recibirá una confirmación. Usted puede descargar o imprimir esta confirmación para sus registros.



Summary	Account Aging	Disputes	Payments	Options	Our Policies
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Submit Payments

You can email additional information by clicking on the invoice icon next to the invoice number.

Pay/Dispute
[? Help](#)

If you elect to pay an invoice after the due date, you could incur a finance charge.

Schedule Date:  yyyy-mm-dd Actions: Pay By EFT Debit Go

Invoice # 	Due Date	Billed Amt	Amt Rec	Sched Amt	Bal Due	Pay Amt	Dispute Date	☐	Dispute Reason	Comments	Apply
25160068 	2008-06-02	2,544.00	0.00	0.00	2,544.00	2,544.00		☐			
25160069 	2008-06-02	2,544.00	0.00	0.00	2,544.00	2,544.00		☐			
Totals		\$5,088.00	\$0.00	\$5,088.00	\$5,088.00	\$5,088.00					

Para enviar un correo a su representante, haga clic en el ícono del sobre. Se abrirá otro explorador con un correo electrónico y el número de factura al que se está refiriendo. Asegúrese de agregar cualquier información adicional tal como archivos adjuntos o cualquier información que contribuya a su representante para la aclaración.



Summary	Account Aging	Disputes	Payments	Options	Our Policies
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Invoice Details

View the invoice details of your account. You can view the PDF invoice copy by clicking on the invoice number link.

National Account: Railroad Customer

Carload CSXT Rail : Unpaid

Filter Selection
[? Help](#)

Search: Freight Bill # **Find**

Current View: CONDENSED **Go**

Actions:

Download
Download
E-mail Bills in PDF Format
E-mail Bills in ZIP Format
Dispute
Pay

Go

Invoice Details
[? Help](#)

☒ All
☐ Due Date:
☐ Summary Bill #:

Selected	Disputed	Credit/Debit	Summary Bill #	Printed	Account Type Desc	Aging Desc	Invoice #	Inv Date	Due Date	Billed Amt	Amt Rec	Bal Due
☐		Debit	25332054		UNPAID - CURRENT	0 - 15	25328419	2008-06-01	2008-06-16	1,483.00	0.00	1,483.00
☒		Debit	25162758		UNPAID - PAST DUE	16 - 30	25160068	2008-05-18	2008-06-02	2,544.00	0.00	2,544.00
☒		Debit	25162758		UNPAID - PAST DUE	16 - 30	25160069	2008-05-18	2008-06-02	2,544.00	0.00	2,544.00
☐		Debit	25241576		UNPAID - CURRENT	0 - 15	25239046	2008-05-25	2008-06-09	2,544.00	0.00	2,544.00

Paso 1- Seleccione el cuadro lateral izquierdo de la(s) factura (s) que desee pagar.

Paso 2- Utilizando la lista de acciones del menú, seleccione "Pay"

Paso 3- Haga clic en "Go"



Summary

Account Aging

Disputes

Payments

Options

Our Policies

Submit Payments

You can email additional information to [support@ishipcsx.com](#) next to the invoice number.

Pay/Dispute

If you elect to pay an invoice after the due date, you will incur a finance charge.

<< April 2008 >>

S	M	T	W	T	F	S
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3
4	5	6	7	8	9	10

Today

Schedule Date:

Actions:

Pay By EFT Debit

Go

Invoice #	Due Date	Billed Amt	Amt Rec	Sched Amt	Bal Due	Pay Amt	Dispute Date	Dispute Reason	Comments
25160068	2008-06-02	2,544.00	0.00	0.00	2,544.00	2,544.00		☐ Duplicate Bill ☐ Fuel Surcharge Mileage ☐ No Record of Shipment ☐ Other	 Apply
25160069	2008-06-02	2,544.00	0.00	0.00	2,544.00	2,544.00		☐ Prepaid/Collect ☐ Rule 11/Thru ☐ Wrong Address ☐ Wrong BOL # ☐ Wrong Contract/Tariff	
Totals		\$5,088.00	\$0.00	\$5,088.00	\$5,088.00	\$5,088.00			

Paso 1- Verifique el monto a pagar. Usted puede cambiar el monto a pagar, pero si éste no corresponde con el valor de la factura deberá documentar la razón para el pago por ese monto mediante una "Dispute".

Paso 2- Escriba la fecha en la que enviará el pago.

Paso 3- A través de la lista de menú "Actions", seleccione su forma de pago.

Step 4- Haga clic en "Go".



Set Your Account Invoice Options

Reporting Options [? Help](#)

- [Customize Account Group Summary Views](#)
- [Customize Freight Bill List Views](#)
- [Receive New Bills via E-mail](#)
- [Receive Summary Bills via E-mail](#)

Summary Account Aging Disputes Payments **Options** Our Policies

Summary Bill E-mail Subscription

Subscribe to receive summary invoices via e-mail.

Summary Bill E-mail Subscription [? Help](#)

E-mail in: Actions:

	National Account	Customer Name	Patron Code	City/State	E-mail Address(es) (Multiple addresses must be separated by a semicolon)
	013016	Railroad Customer			
☒			40330E	DANVILLE, IL	RailroadCustomer@csx.com
☒			403356	ST LOUIS, MO	RailroadCustomer@csx.com

- Paso 1-** Una vez que se compendie su cuenta para recibir Facturas por correo electrónico usted puede suprimir el envío de facturas en papel.
- Paso 2-** O en el caso de que su compañía haya seleccionado recibir facturas por EDI410 y enviar pagos via EDI 820, las facturas en papel pueden ser suprimidas.
- Paso 3-** Seleccione el formato que más se adecúe a las necesidades de su empresa..
- Paso 4-** *Para desactivar sus facturas en papel comuníquese con nosotros 011-882-744-7279 opción 2 luego 1*



ShipCSX
[Plan](#)
[Ship](#)
[Trace](#)
[Pay](#)
[Resources](#)
[Admin](#)
[Rail Partners](#)

[Account Invoices](#)
[Demurrage Charges](#)

You are here: [ShipCSX](#) > [Pay](#) > [Account Invoices](#)
May 20, 2008 8:18 AM EDT [Help](#)

[Summary](#)
[Account Aging](#)
[Disputes](#)
[Payments](#)
[Options](#)
[Our Policies](#)

Account Summary

View the current and past due status of your account. The table below calculates based on the patron locations you are assigned. You can view the locations with the 'Show Locations' link in the table.

Filter Selection
[Help](#)

Search:

Freight Bill #
 Freight Bill #
 Tracking #

 Alternate ID:

Current view: National Account: **Railroad Customer**

Usted puede buscar las facturas por número de factura o de tracking

Account Summary
[Help](#)

National Account: Railroad Customer
[Show Locations](#)

		Total Unpaid		Total Balance Due		Special Collections		Litigation		Totals	
		# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount	# of Invoices	Amount
Carload	CSXT Rail	4273	\$15,554,509.76	3245	(\$924,765.75)	0	\$0.00	0	\$0.00	7518	\$14,629,744.01



Summary	Account Aging	Disputes	Payments	Options	Our Policies
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Scheduled Payment Details

Use the links to view manually scheduled or system batch scheduled payments.

Payments [? Help](#)

[See Scheduled Payments](#)
[See Batch Scheduled Payments](#)

Usted puede seleccionar visualizar pagos programados o por grupos de pagos

Los detalles le mostrarán el # de tracking, estatus, método, fecha importantes y montos

Summary	Account Aging	Disputes	Payments	Options	Our Policies
---------	---------------	----------	-----------------	---------	--------------

Payment Details

View a summary of your scheduled ShipCSX payments.

Scheduled Payments

?

Help

If you elect to pay an invoice after the due date, you could incur a finance charge

Actions:

See Scheduled Payments

Go

Selected	Tracking #	Sched Pay Date	Status	Method	National Account	Scheduler	Scheduled Date	Approver	Approved Date	Paid/Canc Date	Bal Due	Billed Amt	Pay Amt
☐	T0023629	2008-06-16	Approved (A4)	EFT Debit	BUNGE MILLING INC		2008-06-01		2008-06-01	Not Yet	112,211.00	112,211.00	112,211.00
☐	T0023494	2008-06-09	Approved (A4)	EFT Debit	BUNGE MILLING INC		2008-05-25		2008-05-25	Not Yet	163,273.00	163,273.00	157,882.00
☐	T0023387	2008-06-02	Processed (PP)	EFT Debit	BUNGE MILLING INC		2008-05-18		2008-05-18	2008-06-02	114,354.00	114,354.00	110,815.00
☐	T0023240	2008-05-27	Processed (PP)	EFT Debit	BUNGE MILLING INC		2008-05-11		2008-05-11	2008-05-27	0.00	0.00	118,086.00



Para personalizar sus vistas, seleccione las vistas por Resumen de Facturación o por facturas.

Account Summary		Help	
Bill Types	Carload CSXT Rail Intermodal CSXT Rail Intermodal CSXI Rail Intermodal Truck Incidental CSXT Rail Demurrage		
National Acct	GOOD CUSTOMER		
Location	ASHTABULA, OH (3RVGBT) AUBURNDAL, FL (3RVF0Z) AUBURNDAL, FL (3RVG7R) AUGUSTA, GA (3RVFR8) AUGUSTA, GA (3RVFRV)		
Origin City and State			
Destination City and State			
Actual Origin City and State			
Actual Destination City and State			
Status			
STCC			
Tariff/Rating Authority			
Plan Number			
Type of Age Range	From	0	days ago
	To	0	days ago
Save Save As Delete			

Reporting Options		Help	
Customize Account Group Summary Views			
Customize Freight Bill List Views			
Receive New Bills via E-mail			
Receive Summary Bills via E-mail			

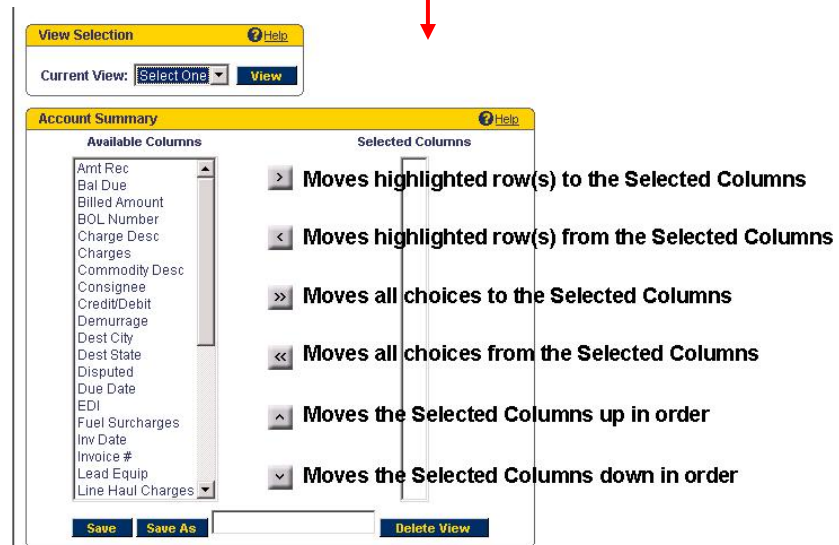
El resumen de grupo contable le permite personalizar su tabla de resumen con base en sus criterios



Para personalizar sus vistas, seleccione cualquiera de sus resúmenes de facturación o la vista de sus facturas



La vista de su lista de facturas le permite personalizar los detalles de su facturación con base en las columnas que desea ver.



Para suscribirse para recibir sus facturas via correo electrónico, seleccione “New Bills o Summary Bills”

Reporting Options [? Help](#)

- [Customize Account Group Summary Views](#)
- [Customize Freight Bill List Views](#)
- [Receive New Bills via E-mail](#)
- [Receive Summary Bills via E-mail](#)

Seleccione el formato en el que quiere su correo. Puede agregar direcciones de correo a las que dese les lleguen las facturas. Puede agregar varias, sólo sepárelas con punto y coma.

Summary Account Aging Disputes Payments **Options** Our Policies

Summary Bill E-mail Subscription

Subscribe to receive summary invoices via e-mail.

Summary Bill E-mail Subscription [? Help](#)

E-mail in: Actions:

	National Account	Customer Name	Patron Code	City/State	E-mail Address(es) (Multiple addresses must be separated by a semicolon)
	013016	Railroad Customer			
☒			40330E	DANVILLE, IL	RailroadCustomer@csx.com
☒			403356	ST LOUIS, MO	RailroadCustomer@csx.com



- Proporciona instrucciones detalladas para cada fase de la herramienta de facturación.
- Es una guía rápida para abordar preguntas frecuentes.
- Es imprimible a su “Desktop” para consulta como manual de referencia



- Mejora en la capacidad para descarga e impresión
- Mejor funcionalidad en las herramientas de reporte y suscripción
- Visibilidad de los comentarios de CSX sobre sus disputas
- Posible información de histórico de facturación
- Mayor número de páginas de confirmación con números de rastreo



1-877-ShipCSX (744-7279)

Para E-business- opción 2, luego 1
Para Servicio a Clientes CSXT opción 5, luego 6

