



500 Water Street – J825
Jacksonville, Florida 32202

Effective August 1, 2005 Changes to Supplemental Services

June 16, 2005

Dear CSXT Customer and Tariff CSXT 8100 and CSXT 8200 Subscriber:

On August 1, 2005, CSX Transportation will launch two new changes to our Supplemental Services. These changes will help us succeed in our ongoing mission to improve customer service and achieve efficiency in our operations. These changes will be published in the CSXT 8100 and CSXT 8200, where applicable to coal.

The first is a charge for **Faxed Bill of Lading Submission**. CSX has been working with customers in order to implement electronic instructions for bills of lading. Beginning August 1, 2005, a charge of \$35.00 dollars will apply to each faxed bill of lading. Bills of lading sent via ShipCSX.com, EDI, or a 3rd party submission service will be accepted free of charge. The \$35.00 charge will not apply to the following:

- Hazardous Waste and Government Shipments
- Intermodal Shipments
- Voids and Corrections

An electronic bill of lading eliminates the need for manual interpretation and increases the accuracy of data for CSX and our customers.

Also, in order to continue our focus on increasing velocity and improving CSX local operations, **Private empty railcar storage credits will be lowered to 5**. Beginning August 1, 2005 all private empty railcars will be granted five (5) credit days for loading and two (2) credit days for unloading.

If you have questions about any of these changes, please visit us online at www.ShipCSX.com or e-mail us at Rail_Logistic_Svcs@csx.com. If you would like to arrange for ShipCSX.com training, please visit the website or call our eBusiness Help Desk at 1-877-744-7279, option 2, option 1.